



## SAFETY RECALL NOTICE

TO: «CUST»  
DATE: January 2014  
SUBJECT: Recall Notice: **13V-525 Cab Tilt Cylinder Trunnion**  
Pierce job#: «Product\_\_Number»  
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain model year 2000-2009 Enforcer and model year 2000-2010 Dash, Lance, and Arrow XT vehicles.

The trunnion ears on which the cab tilt cylinders pivot may fatigue and fail. This can only occur when a truck is stationary and the cab is being raised or lowered as part of a vehicle maintenance event. If a cylinder trunnion fails, the cab can drop a short distance before the safety flow velocity fuses engage and stop the cab movement. A person may suffer personal injury if they are directly in the path of the moving cab when a trunnion fails.

Pierce Manufacturing is sending each customer new safety signs alerting operators to stay clear of the cab while it is being tilted, and to engage the safety prop before working underneath the tilted cab. Signs should be affixed in three locations per Pierce work instructions on all trucks built with this cab tilt cylinder design.

Remedy will be performed by customers.

Pierce Manufacturing expects the remedy for this defect will begin no earlier than December 20, 2013. This remedy will be completed without charge to the vehicle owner and should take no longer than 30 minutes to complete once work has begun.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce Dealer, or call Pierce Customer Service toll free at 888-974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,

PIERCE MANUFACTURING INC.