



MADE SMART.
URBAN JUNGLE SAFE.

IMPORTANT SAFETY RECALL

This notice applies to you vehicle (VIN) : 4VZJP2A96DC076219 & 4VZJP2A94EC076673 & 4VZJP2A98EC076675 & 4VZJP2A98EC076563 & 4VZJP2A96EC076903 & 4VZJP2A93EC076924

SAFETY RECALL NOTICE – NHTSA CAMPAIGN NUMBER 13V-374

Dear Lion Bus owner :

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Lion Bus Inc. has decided that certain model year 2013 and 2014 Lion school buses model 360 fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 217 « Bus Emergency Exits and Window Retention and Release». These vehicles have a problem with the size of letters on certain decals and also location of the emergency window instruction location. This may give a problem to read the instructions in case of an emergency.

WHAT WE WILL DO

We are supplying to you all decals involved in this recall to replace them on your vehicles.

WHAT YOU SHOULD DO

Please replace all of them as soon as you can to make sure everything conforms to the rule.

Decals to be replaced :

- 4 decals above the side emergency exits (push-out windows) outside and inside;
- decals above the emergency door inside and outside;
- 2 decals inside ahead and after the push-out windows
- and the window operating instructions that is located at the bottom of the glass inside as to be located close to the handle (within 6 inches from the handle).

This decal can be installed outside to avoid passengers to peel it (will be seen from both sides).



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We estimate that these can be replaced within 30 to 40 minutes.

As soon as the job is done we would like to receive a written confirmation as well as an invoice and we will reimburse you for the work done. This will serve us at the same time to make our report to NHTSA.

After contacting your dealer and/or the Lion Bus Inc. service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

Federal law requires any lessor who receives a notification of a determination of a safety related defect of noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Your truly,

Camile Chartrand,
Chief Operating Officer