



MADE SMART.  
URBAN JUNGLE SAFE.

St-Jérôme

January 13<sup>th</sup>, 2014

Dear Mr. Foreman

You will find enclosed in this package the right side crossview mirror bracket to be changed as per the letter included. This is a recall involving the safety of the bus we sold to you.

The serial numbers involved in this recall are written on the official NHTSA letter.

Also there is a decal that should be installed as per the picture included.

Please look at this and let me know if there is any problems or anything missing in this document.

---

Camile Chartrand

## Decal installation



**Please install the decal supplied with the mirror bracket above the driver close to the glove compartment.**

## Crossview mirror arm change

First, cut the silicone holding the heated crossview wire to the hood. The wire needs to be free to remove the crossview mirror.

There might be a chance that the actual wire is long enough to install the longer arm without changing the wire. If not, a new wire is provided with the new longer arm.



Loosen the 4 Philips screws holding the crossview mirror to the arm.



Make sure that the wire is free and pull slowly the crossview mirror from the arm, a connector located in the arm will come out. Disconnect the crossview mirror from the arm and store safely the mirror while you change the arm.



remove the 2 bolts holding the crossview arm to its supports.



Remove the 6 Philips screws from the block holding the arm to the hood and remove the arm slowly making sure the wire is going through the arm freely.



Measure the actual wire with the new longer arm and make sure the wire is long enough. If not, remove the wire and install the new longer wire.

Reinstall the new arm repeating back the steps.