



Fleetwood RV, Inc.
1010 Commerce Dr. P.O. Box 1007
Decatur, Indiana 46733
(800) 322-8216 / fleetwoodrv.com
(800) 435-7345 / americancoach.com

IMPORTANT SAFETY RECALL #131112FRV
THIS NOTICE APPLIES TO YOUR VEHICLE
January 2014

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, has decided that a noncompliance with Federal Motor Vehicle Safety Standard (FMVSS) No. 209, "Seat Belt Assemblies," exists in certain model year 2014 Class A motor homes:

American Eagle, American Heritage, American Revolution, American Tradition, Bounder, Bounder Classic, Discovery, Excursion, Expedition, Providence, Southwind, Storm, Terra, and Terra SE; and certain model year 2014 Class C motor homes: Jamboree Searcher, Jamboree Sport, Tioga Montara, and Tioga Ranger.

WHAT IS THE PROBLEM?

Motor homes affected by this recall may be equipped with certain IMMI* brand seat belt assemblies, that have buckles which are potentially noncompliant with the requirements of FMVSS No. 209.

When the button is pressed to release the seat belt, the latch plate can become partially engaged with the buckle, and it may take more effort than specified in the standard to separate the latch plate from the buckle. If the latch plate remains partially engaged after the button is pressed, egress from the vehicle could be hindered, which could increase the risk of injury in the event of an emergency.

WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an authorized Fleetwood RV, Inc., dealer.

WHAT WILL FLEETWOOD DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all of the information needed to enable them to inspect the seat belt buckles and if necessary, replace them with new seat belt buckles. The inspection and any necessary repairs should take less than two hours to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge. If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that

* *Indiana Mills & Manufacturing, Inc.*

repair. For more information, please contact Fleetwood Owner Relations at (800) 322-8216 or American Coach Owner Relations at (800) 435-7345.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle Information Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

FLEETWOOD OWNER RELATIONS - RECALL # 131112FRV

P.O. Box 1007
Decatur, Indiana 46733
(800) 322-8216

- OR -

AMERICAN COACH OWNER RELATIONS - RECALL # 131112FRV

P.O. Box 1007
Decatur, Indiana 46733
(800) 435-7345

If you are unable to obtain the specified repair promptly and without charge, please contact Fleetwood Owner Relations or American Coach Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and Fleetwood RV, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

Fleetwood RV, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD RV, INC.

* *Indiana Mills & Manufacturing, Inc.*



FLEETWOOD RV

P.O. Box 1007 • 1010 W. Commerce Dr.

Decatur, IN 46733

SAFETY RECALL NOTICE

783KE4415427 131112FRV

1F66F5DY7E0A00917

Richard Cabral

5786 Bolvia

Buena Park CA 90620

FLEETWOOD RV Vehicle / Owner Information Update

Servicing Dealer: _____
Dealership Name Location

- Vehicle inspected by dealer / no repair required
- Vehicle inspected & repaired by dealer

Compliance Recalls Only (e.g., Information Labels):

- Completed by owner
- Completed by dealer

_____/_____/_____
Customer Signature Date

- I have never owned this vehicle
- Vehicle damaged beyond repair
- Vehicle stolen and not recovered

Vehicle sold or traded
Approximate date of Sale/Trade: ____/____/____

- Change of address
- Name change

New Dealer/Owner Name

Street Address

City State ZIP Code

() _____
Telephone Number

783KE4415427 131112FRV
1F66F5DY7E0A00917
Richard Cabral
5786 Bolvia
Buena Park CA 90620

Remove This Portion E

The enclosed letter contains information regarding a possible safety recall or a product upgrade involving your recreational vehicle. Please advise us of any service performed through a Fleetwood RV dealer.

Note: Unless otherwise instructed in this notification letter, all inspections must be performed by a Fleetwood RV dealer. If you are not eligible for closure of a campaign, please advise us.

If any of the conditions listed on this card are applicable, please check the appropriate box, provide the information requested, and return this card to Fleetwood RV. If you have traded this vehicle, please advise us of the current owner's name and address. Please return this card to us. No postage is required.

If you have any questions, please contact Fleetwood Owner Relations at (800) 509-3333.

Thank you for your cooperation.