

IMPORTANT SAFETY RECALL NOTICE

October __, 2013

Dear Truck Sleeper Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cowtown Sleepers & Pickup Tops & Accessories has decided that a defect which relates to motor vehicle safety exists in the deadbolt cylinders of certain travel trailer locks manufactured and sold under the Fastec Industrial Corp., a division of WESCO Distribution, Inc., FIC brand name between January 1, 2006 and April 30, 2013. Only FIC locks that have an integrated deadbolt are affected by this recall.

! I M P O R T A N T !

- Your travel trailer deadbolt lock cylinder may be subject to this recall.
- You should follow the instructions below for determining whether your lock is affected by this recall. If your lock is part of the recall, you should contact Fastec for free replacement cylinders through our website at www.fastecindustrial.com or by calling toll free (800) 837-2505. You should also complete and return the enclosed prepaid postcard indicating whether or not you need replacement cylinders for your lock as part of this recall.

Why is a recall being conducted?

Under normal use and operation, the key to the deadbolt lock can only be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions. In certain FIC locks made between January 1, 2006 and April 30, 2013, the key may be able to also be removed from the deadbolt cylinder when the key is in the 9 o'clock position. This condition may cause the deadbolt to jam and prevent occupants inside the trailer from being able to unlock the door from the inside and exit the trailer through the door.

What are we doing about the problem?

If your lock is affected by this recall, you will receive a new set of lock cylinders for both the deadbolt lock and the exterior paddle handle at no cost, along with information as to how to remove and replace the cylinders. A prepaid return shipping package will also be provided so that the affected cylinders and keys can be returned to Fastec.

What should you do?

To determine if your lock is affected by this recall, you should check to be sure that you have a black, white or chrome colored FIC deadbolt lock with two separate cylinders (Ex., Image 1) and an "FIC" mark next to the paddle handle. You should then look at your black headed FIC user key to determine the key code that is stamped on the metal shaft of the key (Ex., "HF-347" Image 2).



(Image 1)



(Image 2)



(Image 3)

Cowtown Sleepers & Pickup Tops & Accessories Inc.

6200 South Freeway
Fort Worth, TX 76134

If your key is stamped with one of the following key codes, you have an affected lock: HF-304, HF-307, HF-308, HF-309, HF-311, HF-313, HF-315, HF-316, HF-320, HF-322, HF-323, HF-328, HF-331, HF-335, HF-336, HF-339, HF-342, HF-343, HF-347, and HF-349. If you no longer have the original keys, the cylinder key code can also be found on a white label that is attached to the main body of the lock. (Ex., "Code HF-311" Image 3). In the case of a mounted lock, simply remove the four interior mounting screws and remove the interior paddle handle and plate assembly to view the label.

Regardless of what key code is on your lock, the lock is affected by this recall program if you can remove the key from the deadbolt cylinder in the 9 o'clock position after engaging the deadbolt. To determine if your lock's deadbolt operates properly, you should cycle the deadbolt cylinder through all three of its operating positions with the user keys. If you can remove the key in 9 o'clock position while the deadbolt is engaged, your cylinders need to be replaced with a new set of cylinders as part of the recall program.

Upon receipt of the replacement cylinders, please follow the included instructions on removing the existing cylinders and replacing them with new cylinders. A prepaid self-addressed return envelope will be included with the new cylinders so that you can return the old cylinders, keys and blue change tool to Fastec.

You should not under any circumstances engage the deadbolt and remove the key from the deadbolt cylinder in the 9 o'clock position as this may cause the deadbolt to jam and prevent occupants inside the truck sleeper from being able to unlock the door and exit the sleeper. Pending replacement of the cylinders in any affected lock, Fastec encourages you not to lock the deadbolt using the key from the outside of the sleeper. If you do lock the deadbolt from the outside using the key pending replacement of the cylinders, you should ensure that the key is returned to the 12 o'clock (neutral) position before removing the key, in which case the lock should operate properly as designed.

What if you no longer own the truck sleeper?

If you no longer own the truck sleeper that may have an FIC lock that is subject to this recall, please forward the new owner information to Fastec so that the company can contact the new owner.

Who should you contact if you have further questions or concerns?

If you believe you have experienced any difficulties in properly operating or replacing the deadbolt cylinder of your FIC lock or if you have any questions or concerns about the recall, please contact Fastec through our website at www.fastecindustrial.com or call toll free (800) 837-2505.

If you are the lessor of this truck sleeper, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your lock cylinders repaired or replaced to address the problem detailed above, you may be eligible for reimbursement of the charges you paid for the repair or replacement. To learn more about what you need to do to obtain reimbursement, please contact Fastec through our website at www.fastecindustrial.com or call toll free (800) 837-2505. If after having attempted to take advantage of this recall you believe you have not been able to have your lock cylinders remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Cowtown Sleepers & Pickup Trucks & Accessories, Inc

(817)-293-9100