



452 South Park Ave West \* P.O. Box 205  
Twin Falls, ID. 83303-0205  
Phone (208) 733-5241  
Fax (208) 733-5557

NHTSA Recall Campaign Number 13V-477

Date: November 27, 2013

Subject: **Important Safety Recall**

Attn: CRAIG

This notice applies to your trailer Vin # 4RYC162076T

Dear Charmac Trailer Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Charmac Trailers is recalling certain model year 2006-2007 Cargo, Horse and Sport trailers manufactured January 1, 2006, through December 30, 2006 and equipped with a Fastec-brand door lock.

It may be possible to remove the key from the lock in a way that potentially jams the deadbolt.

If the deadbolt jams, the interior side of the door lock may also jam. A person inside the trailer at the time will then be locked in and will possibly be unable to exit the trailer, increasing the risk of injury.

Either Charmac Trailers or Fastec will coordinate the inspection and replacement of the cylinders, as needed, free of charge. Owners may contact Charmac Trailers at 208-733-5241 or Fastec at 1-800-837-2505.

Any trailers exhibiting any type of the symptoms above can have the locks replaced by locks not affected by this recall, free of charge. Charmac Trailers will provide you with

credit equal to the value of recalled latches/locks in your inventory. Charmac Trailers will replace locks in service and will provide a sum to cover costs including uninstall and reinstall. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. If you have any questions or concerns about this recall, please contact Charmac Trailers at 208-733-5241, 8:00 a.m. to 5:00 p.m. Maintain Time, Monday through Friday.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send notice to lessee within 10 days.

If Charmac Trailers, or the appointed repair facility fails or is unable to provide the service as described above without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov). Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our apology for any inconvenience that replacing these latches/locks may cause you.

Sincerely,



Lloyd Casperson  
President  
452 South Park Ave West  
P.O. Box 205  
Twin Falls, Idaho 83303