

February 3, 2014

<<Customer Name>>
<<Address>>
<<City>>, <<ST>>, <<Zip>>
<<Country>>

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

Transport Canada Recall Campaign # : ????????

Unit Vehicle Identification Number: <<VIN>>

Dear Forest River Trailer Owner

This notice is sent to you in accordance with the requirements of the Canadian Motor Vehicle Safety Act.

Forest River Inc has decided that a defect that relates to motor vehicle safety exists in the Rockwood or Flagstaff travel trailers with the VIN number indicated above.

SAFETY DEFECT

There is not adequate clearance between the tire and the bottom of the floor at full GVWR. The tire may hit the bottom of the floor in the event that the travel trailer should hit a bump or pot hole in the road. This contact may cause the tire to blow out unexpectedly, thereby potentially resulting in loss of control, property damage, personal injury or death.

REPAIRS

PLEASE TAKE YOUR UNIT PROMPTLY TO YOUR FOREST RIVER DEALER. At no charge to you, the dealer will perform the necessary repairs. The required repair procedure will require the removal of the axles so that a lift kit may be installed between the frame and the axles and the re-installation of the axles to the lift kit. Please contact your dealer and set up an appointment, this procedure may take more than a few hours.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to attention Rockwood or Flagstaff Warranty Forest River, Inc. P.O. Box 3030 Elkhart, Indiana 46515-3030.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If your dealer does not make the required repair promptly and without charge, you may contact Forest River Customer Service at 574-642-2640.

We regret the inconvenience this situation may have caused you. However, Forest River, Inc. believes in the early detection and immediate correction of potential concerns.

Thank you for your understanding.

Sincerely,

Forest River Inc.
Warranty and Service