



IMPORTANT SAFETY RECALL NOTICE

08 November 2013

VIA EXPRESS MAIL



Subject: **Motor Vehicle Safety Recall 13V-487**
Model E-6 Brake Treadle - Air Line Plumbing Inspection

Dear Mr. [REDACTED],

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer Industries Canada ULC and New Flyer of America Inc. (together "New Flyer") has decided, that a defect which relates to motor vehicle safety and compliance with Federal Motor Vehicle Safety Standards, exists in certain New Flyer transit vehicles. Further investigation has revealed that the following vehicles, operated by [REDACTED] Transit Authority are affected.

Make: New Flyer Transit Vehicle
Model: SR1738 2013 XN40
VIN:
5FYC8FB07DC041915
5FYC8FB09DC041916
5FYC8FB00DC041917
5FYC8FB02DC041918
5FYC8FB04DC041919
5FYC8FB00DC041920
5FYC8FB02DC041921
5FYC8FB04DC041922
5FYC8FB06DC041923
5FYC8FB08DC041924
5FYC8FB0XDC041925
5FYC8FB01DC041926
5FYC8FB03DC041927
5FYC8FB05DC041928
5FYC8FB07DC041929

**Headquarters/
Winnipeg Facility**
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

**Customer
Services**
25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada
Ph: (204) 982-8400

**New Product
Development**
Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada
Ph: (204) 982-8413

**Crookston
Facility**
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

**St. Cloud
Facility**
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

www.newflyer.com

5FYC8FB03DC041930
5FYC8FB05DC041931
5FYC8FB07DC041932
5FYC8FB09DC041933
5FYC8FB00DC041934
5FYC8FB02DC041935
5FYC8FB04DC041936
5FYC8FB06DC041937
5FYC8FB08DC041938
5FYC8FB0XDC041939
5FYC8FB06DC041940
5FYC8FB08DC041941
5FYC8FB0XDC041942
5FYC8FB01DC041943

New Flyer has determined that the air lines for the front and rear air brake circuits to the E-6 brake treadle, may have been crossed during installation at New Flyer. This will have no noticeable affect during normal vehicle operation. However, in the event of a catastrophic failure (severe air loss) of the rear air tank on 35 ft and 40 ft buses, or the center air tank on 60 ft buses, there would be a loss of emergency brake modulation to simulate service brake function. This loss of emergency brake modulation would result in no braking effect available other than the emergency brake.

In the event of such a catastrophic loss of air pressure, the low air pressure warnings (both visual and audible) would be active prior to a complete loss of pressure in the effected tank. Operators should be advised to stop the vehicle as soon as possible when these warning signals activate.

This potential for loss of service brake function increases the risk for accident and/or injury.

This characteristic caused by crossed air lines is in non-compliance with FMVSS § 571.121 - Air Brake Systems, S5.7 Emergency brake system for trucks and buses.

The attached Instruction to Service (ITS5556) explains how to inspect for, and correct a crossed air line condition.

This recall is being managed by New Flyer. Parts and labor required to accomplish the recall in accordance with the attached instructions will be provided at no cost. Your New Flyer Regional Product Support Manager Lorenzo Mumphery [REDACTED], will coordinate parts and instructions to complete the component replacements.

If you are a leaser of vehicles which are affected, it is required that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
**NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC**



By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
Customer Services Head Office
(204) 224-6706

cc: Chris Stoddart, VP Engineering Services – New Flyer
Lorenzo Mumphery, Regional Product Support Manager – New Flyer

Attachment: ITS5556



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Model E-6 Brake Treadle - Air Line Plumbing Inspection

Dear Mr. [REDACTED],

New Flyer Industries Canada ULC and New Flyer of America Inc. (together "New Flyer") would like to inform you that the subject recall has already been completed for the following vehicles, operated by [REDACTED] Transit Authority.

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Model: SR1738 2013 XN40
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5FYC8FB08DC041941
5FYC8FB0XDC041942
5FYC8FB01DC041943

If you have any additional questions or concerns please contact the undersigned.

Sincerely,

NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC



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Vehicle Safety & Regulatory Compliance Manager
Customer Services Head Office
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