



August 21, 2013

Bennett's Camping Center:

Peterson Industries, Inc., has been notified by the National Highway Traffic Safety Administration of a recall on Dometic motor powered awning(s) and awning motor service kit(s). This recall affects a very limited number of coaches that were manufactured at Excel. The awning motor affected by this product recall is Serial Number Range 306xxxx to 314xxxx. By receiving this letter, it has been determined that units 14014 and 14016 may possibly have one of the awning motors included in this recall.

Please see the enclosed description of the Dometic Awning Motors. If your Coach has one of the awning motors involved in the recall or if you have questions regarding this recall, please contact Customer Service at Peterson Industries, Inc. at 1-800-368-3759.

Customers may also call the National Highway Traffic Safety Administration's vehicle safety hotline at 1-888-327-4236, TTY 1-800-424-9153 or go to <http://www.safercar.gov>.

Thank you for immediate cooperation in this matter.

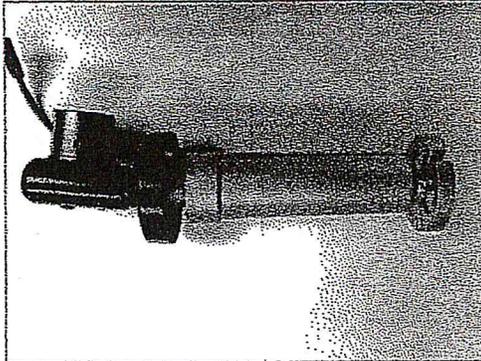
Jack Yenne  
Customer Service Manager  
Peterson Industries, Inc.  
616 E Hwy 36  
Smith Center, KS 66967



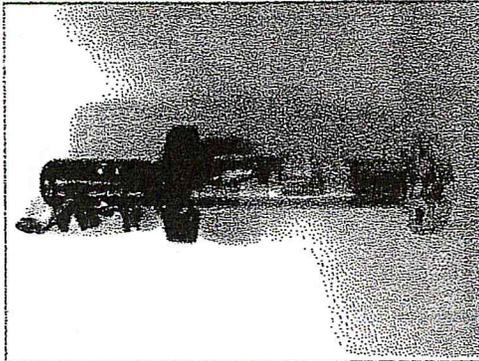
Peterson Industries, Inc.  
616 East Hwy 36  
Smith Center, KS 66967-9592  
1-785-282-6825  
1-800-368-3759  
FAX 1-785-282-3810  
[www.excelrvs.com](http://www.excelrvs.com)

# Dometic®

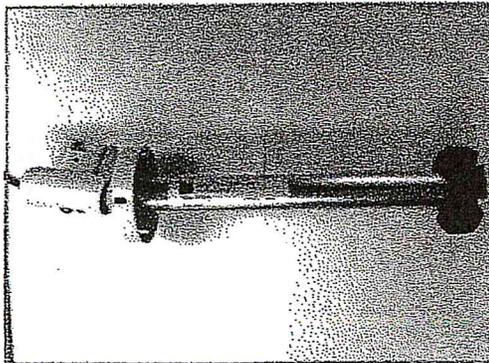
Dometic greatly appreciates your assistance in correcting this potential condition.



**Awning Motor**  
Pre February 13, 2013. This motor is **not** affected by the product recall.



**Awning Motor**  
This motor is affected by the product recall.  
Serial Range 306xxxx to 314xxxx  
Manufacturing Date Range  
02/13/2013 to 04/09/2013



**Awning Motor**  
Post April 9, 2013. This motor is **not** affected by the product recall.

Awning Recall Affected Models

9100: 910, 912, 913, 914, 915, 916, 917, 918, 919

WP: 805, 815, 825, 835, 845, 855, 875, 885, 905

NOT AFFECTED:

9100: 900

WP: 105, 115, 145, 155

Serial Numbers Affected:

306xxxx thru 314xxxx

(8/8/2013)

# Excel

By PETERSON INDUSTRIES

US Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington DC 20590

Cynthia Glass:

This correspondence is to your letter concerning Dometic motor powered awning(s) and awning motor service kit(s). We have located each of the parts in question. Only part of the affected equipment had been installed and shipped. All equipment at our manufacturing plant has been replaced. Letters are being sent today (August 21, 2013) to the owners of each of the coaches that we have identified as having one of the listed parts in question. Each of the clientele has been asked in this letter to contact our Service Center so that we can remedy this recall.

Should you have any questions regarding our actions to remedy the replacement of defective parts, please contact myself, Jack Yenne, at 785-282-6825.

Sincerely,



Jack Yenne  
Service Department Manager



Peterson Industries, Inc.

616 East Hwy 36

Smith Center, KS 66967-9592

1-785-282-6825

1-800-368-3759

FAX 1-785-282-3810

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Letters are being sent to the following customers/dealers on units that MAY have the recalled motor installed, shown on the following copy.

Perry Heston  
Ronald Frantz  
Rusty Wood  
Tommy Runnels  
Neil Thacker  
Robert Hunt  
Larry Prehn  
James Reeves  
Larry Sholinder  
Jerry Matson  
Scott Alexander  
Larry Redder  
Rodney Layton  
James Mathews Sr  
Billy Meyer

Holland Motor Homes-14011 14010 14003  
TriAm RV-14005  
Dakota RV 14004  
Campers Direct America 14002  
RV Sales 14009 14012 14015 14071  
Bob & Jo's 14007  
Bennett's 14014 14016

As you can see by the printed copy, not all will be affected.

Thank you