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January 30, 2014

IMPORTANT SAFETY RECALL

SAFETY RECALL NOTICE – NHTSA CAMPAIGN NUMBER 13V-582

This notice applies: ¹ Year 2010, VIN # 5JNGA422 6 BH000427 or Higher
¹ Year 2011, VIN # 5JNGA422 5 CH000534 or Lower

Dear Aluminum Grain Trailer (AGT) Owner :

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Jet Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2010 and 2011 model year of AGT¹. These trailers top rail of the AGT may not meet minimum strength requirements. Early signs of this will be a wave in your top rail. If you notice this occurrence a lighter load should only be allowed. Failures have occurred when trailers are fully loaded with grain. Failure starts with a wave in the side and if this wave is pronounced enough the side could then buckle. The trailer will bend in the middle. The hoppers could potentially drag on the road and stop your vehicle abruptly, possibly resulting in a vehicle crash.

WHAT WE WILL DO

A hardness test will be conducted by Jet Co or a dealer representative to see if your trailer has a possible defective top rail. If the trailer does have a sub standard top rail then a reinforcement angle will be added to meet our strength requirements.

WHAT YOU SHOULD DO

Please contact Jet Company with any questions or concerns. Jet will arrange a service date to test the strength of the top rail. If the rail does not meet minimum strength levels a repair date will be set up. Instructions for making this correction will be sent to a repairing dealer. Your Jet Company contact will be Sandy Loney. You may contact her at 515-332-3117 or sandy.loney@jetcompany.com.

Please call in or email the serial number of your trailer (17 digit VIN #) to verify that you are an owner of a suspect trailer. **If you have sold this trailer, please provide Jet Company with appropriate contact information regarding the subsequent owner's name and address, so we can properly notify the subsequent owner of a possible defect.**

MANUFACTURERS OF:

Wire Rollers • Roll Tarps • Electric Roll Tarps • Grain Trailers (steel and aluminum) • Pup Trailers
Flatbed Trailers • Dropdeck Trailers • Tag Trailers • Side Dump Trailers • Detachable Gooseneck Trailers



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Jet Company is best equipped to obtain parts and provide service to ensure that your trailer is corrected as promptly as possible. If, however, you take your trailer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Sandy Loney by calling 1-515-332-3117 or email sandy.loney@jetcompany.com.

After contacting Sandy, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Sandy Loney by calling 1-515-332-3117 or email sandy.loney@jetcompany.com.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Jet Company

Sandy Loney
Safety Coordinator

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