



IMPORTANT SAFETY RECALL NOTICE

**This notice applies to your motor vehicle,
VIN (see attachment)**

Safety Recall Number: 13V-629

January 21, 2014

ARENA TRAILER SALES
PO BOX 186
CANNON FALLS, MN 55009
USA

Dear Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Contract Manufacturer, LLC has decided, based on information provided by Fastec Industrial Corp., a division of WESCO Distribution, Inc., that a defect which relates to motor vehicle safety exists in the deadbolt cylinders of certain trailer locks manufactured and sold under the FIC brand name between January 1, 2006 and April 30, 2013. Only FIC locks that have an integrated deadbolt are affected by this recall.

!!IMPORTANT!!

- Your trailer deadbolt lock cylinder may be subject to this recall.
- **You should follow the instructions in the enclosed safety recall notice from Fastec to determine whether your lock is affected by this recall.** If your lock is part of the recall, you should contact Fastec directly for free replacement cylinders through their website at www.fastecindustrial.com or by calling toll free (800) 837-2505. You should also complete the automated online response survey on Fastec's website at www.fastecindustrial.com indicating whether or not you need replacement cylinders for your lock as this will help Fastec to track and expedite the recall process.

Why is a recall being conducted?

We have been notified by Fastec that certain FIC deadbolt locks may have a safety risk

CONTRACT MANUFACTURER, L.L.C.

200 County Road · Madill, OK 73446
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www.cmtrailers.com



associated with them. Under normal use and operation, the key to the deadbolt lock can only be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions. In certain FIC locks made between January 1, 2006 and April 30, 2013, the key may be able to also be removed from the deadbolt cylinder when the key is in the 9 o'clock position. This condition may cause the deadbolt to jam, which could prevent occupants inside the trailer from being able to unlock the door from the inside and exit the trailer through the door, potentially leaving the occupants trapped inside.

What are we doing about the problem?

We are working with Fastec to ensure that you receive free replacement cylinders for your FIC lock if the lock is part of this recall. If your lock is affected by this recall, Fastec will send you a new set of lock cylinders for both the deadbolt lock and the exterior paddle handle at no cost. Upon receipt of the replacement cylinders, please follow the included instructions on removing the existing cylinders and replacing them with new cylinders. The replacement process is straightforward and takes only a few minutes to complete (a video demonstration is available on Fastec's website at www.fastecindustrial.com), but if you have any questions or concerns about the cylinder replacement, please contact Fastec and a representative will assist you with the replacement or refer you to someone who can do so free of charge. A prepaid return shipping package will also be provided so that the affected cylinders and keys can be returned to Fastec.

What should you do?

Please review the enclosed safety recall notice from Fastec to determine if your lock is affected by this recall.

What if you no longer own the trailer?

If you no longer own the travel trailer that may have an FIC lock that is subject to this recall, please forward the new owner's contact information directly to Fastec so that they can contact the new owner about the recall.

Who should you contact if you have further questions or concerns?

If you believe you have experienced any difficulties in properly operating or replacing the deadbolt cylinder of your FIC lock or if you have any questions or concerns about the recall, please contact Fastec directly either through their website at www.fastecindustrial.com or by calling toll free (800) 837-2505.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

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If you have already paid to have your lock cylinders repaired or replaced to address the problem detailed in the enclosed notice from Fastec, you may be eligible for reimbursement of the charges you paid for the repair or replacement. To learn more about what you need to do to obtain reimbursement, please contact Fastec directly through their website at www.fastecindustrial.com or call toll free (800) 837-2505 to talk to a representative of Fastec. If after having attempted to take advantage of this recall you believe you have not been able to have your lock cylinders remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

CONTRACT MANUFACTURER, LLC

Encl: Attachment 1 - List of Affected Trailers Shipped to you
Fastec Safety Recall Notice

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VIN #

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WESCO®
Fastec Industrial

A Division of WESCO Distribution, Inc.

SAFETY RECALL NOTICE

Fastec Industrial Corp., a division of WESCO Distribution, Inc., will announce, under the auspices of the National Highway Traffic Safety Administration (“NHTSA”), a voluntary recall and replacement program for certain Travel Trailer Lock Deadbolt Cylinders manufactured by Zhongshan Huafeng Lock Product Co., Ltd. and sold under the FIC brand name between January 1, 2006 and April 25, 2013 (the “Recall Period”).

Our records indicate that Fastec sold potentially affected locks to you during the Recall Period.

I. Deadbolt Cylinders Subject to Recall

The potentially affected locks are all deadbolt locks that were sold during the Recall Period with one of the following WESCO part numbers: 43610-00 (Chrome), 43610-06 (Black), 43610-09 (White), 40610-00 (Chrome), 40610-06 (Black), 40610-09 (White), 44610-03 (Chrome), 44610-06 (Black), 44610-09 (White).

The deadbolt cylinders subject to recall fall into two categories.

First, a deadbolt lock with one of the WESCO part numbers sold during the Recall Period is subject to recall if it has one of the following 20 cylinder key codes: HF-304, HF-307, HF-308, HF-309, HF-311, HF-313, HF-315, HF-316, HF-320, HF-322, HF-323, HF-328, HF-331, HF-335, HF-336, HF-339, HF-342, HF-343, HF-347, and HF-349.

The cylinder key code of the lock is stamped on the metal shaft of the Black Headed FIC user key. (Example HF-347, image 1).

Image 1



The cylinder key code additionally may be found on a white label that is attached to the main body of the lock. (Example: Ref: Code HF-311, image 2). In the case of a mounted lock, remove the four interior mounting screws and remove the interior paddle handle and plate assembly to view the label.

Image 2



Second, the recall includes *any* deadbolt lock with one of the WESCO part numbers, *regardless* of the key code, where the key can be removed from the deadbolt cylinder when the key is in the 9 o'clock position and the deadbolt is engaged. Under normal use and operation, the keys to the lock should only be able to be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions.

II. Free Replacement Cylinders for Recalled Locks in Your Possession

If you have in your possession a FIC deadbolt lock with one of the WESCO part numbers that is subject to recall – either because it has one of the 20 key codes or because the key can be removed from the deadbolt cylinder when the key is in the 9 o'clock position and the deadbolt is engaged – do not sell it. Instead, please contact FIC by calling (800) 837-2505.

You will receive a new set of Lock Cylinders for both the exterior paddle handle as well as the deadbolt. Since the deadbolt cylinder and the paddle handle cylinders are keyed the same, both the paddle and deadbolt replacement cylinders will be provided free of charge.

When you receive the replacement cylinders you will also receive information as to how to remove and replace the cylinders and a prepaid return shipping package so that affected cylinders and keys can be returned to Fastec.

III. Recalled Locks No Longer in Your Possession

If you sold recalled deadbolt locks to other businesses, please provide them with a copy of this letter so that they do not sell them to others without contacting FIC and receiving free replacement cylinders.

If you would prefer, please provide us, instead, with a mailing list of your business customers to whom you sold recalled locks, and we would be happy to contact them ourselves. We would use the mailing list for no other purpose.

IV. Consumers

Please note that we are not yet contacting individual consumers. And, we ask that you not do so at this time. Please note that Fastec will provide appropriate instructions to consumers to enable them to replace the lock cylinders on their own without the involvement of a dealer or the RV manufacturer. Please do not have any dealers undertake any corrective actions or perform any replacement work on any locks in the possession of consumers at this time.

If you have a mailing list of end-consumers that have a potentially affected lock in their possession, please let us know. With your permission, we would be happy to notify end consumers that you can identify by direct mail once the recall is announced with the NHTSA.

Fastec expects to notify consumers about the recall by September 6, 2013, pending approval by the NHTSA.

V. Reason for the Recall

Under normal use and operation, the keys to the lock should only be able to be removed from the cylinder in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions.

If, contrary to the locks' design, the key can be and is removed from the lock when it is in the 9 o'clock position and the deadbolt is engaged, then the deadbolt may jam and prevent occupants inside the travel trailer from being able to operate the red deadbolt lever to unlock the door from the inside and exit the trailer through that door.

Fastec encourages you to contact us to obtain replacement cylinders for recalled locks immediately. Pending replacement of any locks that already are installed, do not lock the deadbolt using the key from the outside. Or, if you do so, ensure that the key is returned to the 12 o'clock (neutral) position after engaging the deadbolt, in which case the lock should operate properly.

Please be reminded that it is a violation of Federal law for you to sell the deadbolt locks covered by this notification until you receive the replacement cylinders.

Please contact Fastec if you have any questions or to obtain replacement cylinders for recalled deadbolt locks in your possession. We appreciate your cooperation and understanding.

Sincerely,

Fastec Industrial Corp.