



1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM
517.543.6400

IMPORTANT SAFETY RECALL 13V-392

This notice applies to the vehicle identification number in the label below.

Attach VIN Label Here

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exists in certain motor home chassis equipped with IFS1460 or IFS2000 which has an ABS modulator valve installed in an incorrect orientation.

Defect:

The shaft of the ball joint on the steering relay rod may contact the ABS valve if the valve is an incorrect orientation and the steering relay rod is in the full forward position during full right or left turns. If enough contact with the ABS modulator valve is made, the valve may fracture which could result in air not being applied to the affected wheel end. This could occur without warning. A fractured ABS modulator valve could allow air to not be applied to the affected side during a braking event. This may increase stopping distance of the vehicle or cause the vehicle to pull to one side which could result in a vehicle crash.

Corrective Action:

Spartan Motors Chassis, Inc. will supply instructions and spacers to reorient the ABS modulator valve. This will be done at no charge.

Labor Time:

The labor time required to perform the inspection may take 1 hour. However, due to some service scheduling times, your service center may need your vehicle for a longer period.



What You Should Do:

Call Spartan Chassis at ***Insert Phone Number.*** Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at ***Insert Phone Number.***

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at ***Insert Phone Number.*** You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,