



PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW centers must ensure Recalls are completed after having been notified by BMW of North America, LLC (BMWNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the center's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a Recall notification in the form of a Service Information bulletin (SIB) or transmission of a Dealer Communication System (DCS) Recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a Recall campaign is announced by BMW NA, centers must ensure that all Recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that centers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open Recall.

The Safety Act also prohibits centers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open Recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW centers should not sell or use parts that have been recalled by BMW NA. Please follow the specific instructions provided by BMW NA on the return or disposition of the parts.

SUBJECT

Recall Campaign 13V - 407: Replace Rear Bulb Carriers (Side Panel)

MODEL

E60 including the M5

Produced from March 2007 to December 2009

SITUATION

The electrical contacts of the rear bulb carrier on the rear side panel may be susceptible to corrosion due to aging and/or environmental influences. As a result, this corrosion of the contacts could render the rear lamp(s) inoperative. In certain cases, this could potentially damage the lamp's bulb carrier.

CAUSE

A poor ground connection at the rear lamp assembly (connectors X338 left side – pin #8 and X339 right side – pin #5) causes a malfunction of the rear tail lamps.

AFFECTED VEHICLES

This Recall involves E60 vehicles, including the M5, produced from March 2007 to December

2009. In order to determine whether a specific vehicle has had this Recall Campaign completed or is affected by this Recall Campaign, first check the B-pillar label for code number **653**. If code number **653** has been punched out, the Recall Campaign has already been performed.

If code number 653 has not been punched out, it will be necessary to utilize the "Service Menu" of DCSnet (Dealer Communication System), or the Key Reader.

Based on the response of the system, either proceed with the corrective action or take no further action.

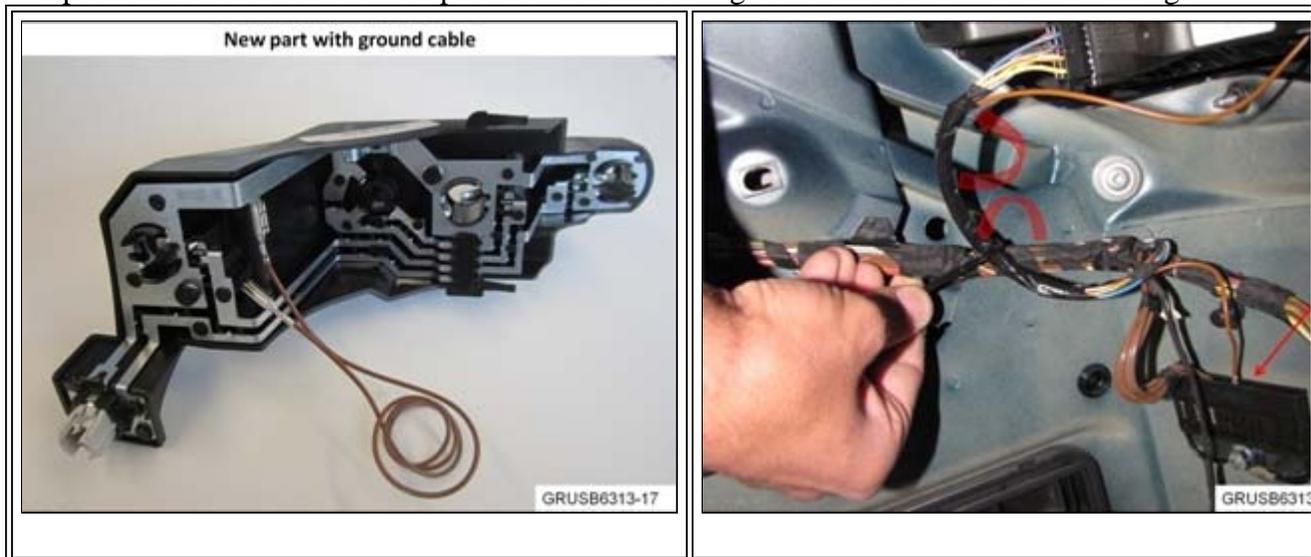
PROCEDURE

1. Check both rear bulb carriers for the additional grounds.
2. If **both** rear bulb carriers are already fitted with the additional grounds, no further work is needed. Install the label as per the label instructions and refer to the warranty section of this bulletin.

In case the additional ground wires are not found, then proceed to step # 3.

3. Using the E60 service repair kit, **replace both carriers** along with **new light bulbs that are supplied in the kit.**
4. Inspect both connector socket housings and replace **only** the affected side where corrosion or thermal damage is present. Refer to ISTA Repair Instruction 63 21 055, "Replace a socket housing for left or right-hand boot lid light."

The pictures below show the new part with the additional ground cable and final wire routing.



Note: Do not claim additional parts that are not listed in this SIB, as this will delay claim payment.

PARTS INFORMATION

The part numbers listed for this vehicle in ETK are not the correct parts for this repair; request and invoice the items by the part numbers specified and listed below.

Performing a part number lookup in ETK by VIN or model will result in the wrong part

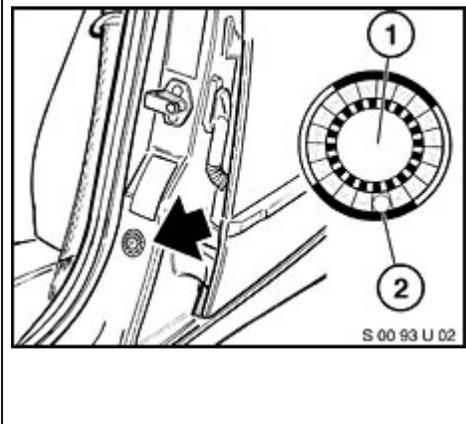
being installed.

The parts listed below are nonreturnable.

Part Number	Description	Quantity
63 21 7 378 886	E60 Service kit/lamp carriers (2) with bulbs	1
12 52 7 505 477*	Universal socket	1/Side
12 52 7 502 933*	SLK 2.8 contact	As required

(*) Only if a rear lamp is not working (one or both sides), the following parts are required: 8-pin connector socket housing replacement, as applicable.

LABEL INSTRUCTIONS

	<p>This Recall Campaign has been assigned code number 653. After the vehicle has been checked and/or corrected, obtain a label (SD 92-420) and:</p> <ol style="list-style-type: none"> Emboss your BMW center warranty number in the middle of the label (1); Punch out code number 653 (2), printed on the label; and Affix the label to the B-pillar as shown.
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If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one, because a number from an underlying label could appear in the punched-out hole of the new label.

Important Note: Please do not direct the customer to contact BMW NA's Customer Relations department when his or her situation can be resolved by your center by utilizing the information listed below.

WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Recall will be via normal claim entry, utilizing **one** of the following scenarios when this Safety Recall shows open on a vehicle.

Defect Code:	00 63 28 01 00
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Scenario# 1: Both rear lamp assemblies already have an additional ground cable on the bulb socket/holder

Labor Operation:	Labor Allowance:	Description:

00 61 104	Refer to KSD2	Check the function of both rear lamp assemblies; both lamps have the additional repair kit “ground cables” already present
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or

Scenario # 2: Replace both bulb carriers (service repair kit with bulbs)

Labor Operation:	Labor Allowance:	Description:
00 61 105	Refer to KSD2	Check the function of both rear lamp assemblies and replace both bulb carriers

or

Scenario # 3: Repair one side connector and replace both bulb carriers (service repair kit with bulbs)

Labor Operation:	Labor Allowance:	Description:
00 61 106	Refer to KSD2	Check the function of both rear lamp assemblies; repair one connector, and replace both bulb carriers

or

Scenario # 4: Repair both side connectors and replace both bulb carriers (service repair kit with bulbs)

Labor Operation:	Labor Allowance:	Description:
00 61 107	Refer to KSD2	Check the function of both rear lamp assemblies; repair both connectors, and replace both bulb carriers

The four labor operation codes listed above are all Main labor operations. Only one Main labor operation can be claimed per repair visit; all other labor operations must be claimed using Plus code labor operations.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

Prior Customer-Pay Repairs

A. Please follow the procedure below when a vehicle is in your workshop for this repair:

1. Review and verify the repair on the customer-pay invoice (BMW center or independent repair shop) to ensure it addresses the issue described in this Service Information bulletin.
2. Reimburse the customer (labor and parts).
3. Submit the customer-paid repair expense under Defect Code **00 63 28 01 00**, as follows:
 - Sublet Code 3
 - Dollar amount (with no markup)
 - Comment: Reimbursement for allowable expenses related to the previous customer pay repair.
 - Retain the “original” customer pay invoice in your files; this documentation may be requested by BMW during the claim review process.
4. Perform the applicable Recall repair as outlined in this bulletin.

B. If your center is only presented with a customer-pay invoice for a previous repair to address the issue outlined in this bulletin:

1. Scan and save to a file a copy of the “original” customer-pay invoice (BMW center or independent repair shop).

Retain the “original” customer-pay invoice in your files.

2. Submit a VIN-specific email to Warranties.special.request@bmwna.com with the “item 1 file” as an attachment.
3. Warranties will confirm receipt by return email.
4. Proceed and submit this prior customer-paid repair expense under Defect Code **85 99 00 12 NA**, as follows:
 - Sublet Code 3
 - Dollar amount (with no markup)
 - Comment: Reimbursement for allowable expenses related to the previous customer pay repair.
 - Retain the “original” customer pay invoice in your files.
5. BMW will review the claim and supporting documentation.
6. If the claim is approved, the claim credit will be issued through DCSnet.
7. Your center can now issue a reimbursement to the customer for the previous repair.

This claim submission will not close the “Open” Safety Recall because the **vehicle was not available** for inspection/repair.