



Utilimaster Corporation
603 Earthway Boulevard
Bristol, IN 46507
800-582-3454

IMPORTANT SAFETY RECALL13V-595

This notice applies to the vehicle identification number in the label below.

1GBE4C1G16F427978

Mr. Paul Bellamo
35 Silver Street
Middleton Ct. 06457

1/8/14

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Utilimaster has decided a defect which relates to motor vehicle safety exists with the door latch supplied by Fastec and installed on the affected vehicle.

Defect or Noncompliance:

The dead bolt on the door latch may not be able to be unlocked from the inside or outside under certain conditions. This could result in a person becoming entrapped in a vehicle with only one access/egress point. This could occur without warning and may result in personal injury.

Corrective Action:

The door latched will be replaced free of charge.

Labor Time:

The labor time required to perform said repairs may be one hour. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Utilimaster at **1-800-582-3454**. Steps will be taken to ensure the recall is performed at the nearest authorized service center.



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Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at **1-800-582-3454**

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at **1-800-582-3454**. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Utilimaster vehicle is of the utmost concern to us.

Sincerely,

Thomas Layman
Customer Service / Warranty Manager

