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By Recall Management division at 3:50 pm, Dec 17, 2013



Steve M. Kenner, Global Director
Automotive Safety Office
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Fairlane Plaza South, Suite 400
330 Town Center Drive
Dearborn, MI 48126-2738

December 5, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

Subject: Supplement – 2011 Model Year Ford E-150, E-250, E-350, and E-450 Air Bubbles in Windshield Part 573 Submission – Originally submitted on August 22, 2011

Reference: NHTSA's Denial of Ford Motor Company's Petition for Determination of Inconsequential Non-Compliance filed in the Federal Register on Wednesday, November 27, 2013 (Vol. 78, No. 229).

In accordance with the requirements of 49 CFR 573.6(c)(8)(iii), please find the updated sections of Ford's Non-Compliance information report dated August 22, 2011.

Sincerely,

A handwritten signature in blue ink that reads "S. M. Kenner".

fr Steven M. Kenner

Attachment

49 CFR Part 573 - NON-COMPLIANCE INFORMATION REPORT
11C20 - CERTAIN 2011 MODEL YEAR FORD E-150, E-250, E-350, AND E-450 VEHICLES
NON-COMPLIANCE TO FMVSS 205 – GLAZING MATERIALS

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Non-Compliance Reports, Ford Motor Company submits the following supplemental information concerning a compliance recall action that it is voluntarily initiating.

573.6 (c) (5) – Description of the Non-Compliance

FMVSS 205 S5.1.1 specifies meeting the requirements of ANSI Z26.1-1996 Section 5.4 Boil Test which prohibits bubbles in the test specimen. The actual test was not performed but affected vehicles in service would not be expected to comply with these requirements. The presence of bubbles may affect driver visibility, which could have a detrimental effect on the safe operation of the vehicle.

573.6 (c) (8) – Service Program

Owners will be notified by mail and asked to bring their vehicle(s) to a Ford or Lincoln dealer if the windshield in their vehicle exhibits bubbling or to bring their vehicle(s) to a dealer to have the windshield inspected. Windshields with bubbling will be replaced. There will be no charge to owners for this service.

Mailing of owner notification letters will be completed the week of January 27, 2014. Notification to dealers will occur on Monday, December 9, 2013.

Ford's general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall was provided to the agency on February 20, 2013.

573.6 (c) (10) – Press Statement and Dealer/Owner Letters

National media attention is likely as with most Ford recalls when posted to NHTSA's safecar.gov website. Ford will provide public comments when requested. A news release will not be issued.

Ford will forward a copy of the notification letters to dealers and owners to the agency when available.

573.6 (c) (11) – Recall Number

Ford has assigned recall number 11C20 to this action.

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