

STARCRAFT

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January 2014

IMPORTANT SAFETY RECALL

**This Notice Applies To Your Recreational Vehicle _____ (Vin #)
NHTSA Recall Campaign # 13V-609**

Serial #
Name
Address
City, State, Zip

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 16BH AR-ONE travel trailers manufactured between June 3, 2013 and September 30, 2013. These units were built with tires of a lower load range than the Gross Vehicle Weight Rating requires which could result in the tires being overloaded, and lead to tire failure increasing the risk of a crash.

The remedy is replacement of the current tires/rims and spare with new ST175/80R13D tires/rims, as well as replacement of labels that do not call out the correct tire size as ST175/80R13D. The corrected labels for your trailer are included with this notification. Please present these labels to the Dealer performing this recall repair. The repair will be done by a Starcraft dealer at no charge to you and should take approximately one hour to complete. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,

Starcraft