



IMPORTANT SAFETY RECALL - This notice applies to your vehicle [insert VIN here]

Safety Recall Notice 13V-560

December 20, 2013

'owner'
'address1'
'city', 'state' 'zip'

Dear Terex Advance Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR RECALL

Terex has decided that a defect which relates to motor vehicle safety exists in the 2013 model year Front Discharge Mixers – 4, 5, 6, and 7 axle gliders, FD3000, FD4000, FD4000B, FDB5000, FD5000GL, and FD6000B. **These vehicles have front suspension u-bolts that may fracture, which could result in loss of control of the vehicle increasing the risk of a crash.**

WHAT TEREX WILL DO

Terex will replace all u-bolt style front spring attachments with an updated hardware design. Replacement will be performed free of charge to you. If you decide to perform any required replacement, parts will be provided free of charge, and you will be reimbursed for labor.

WHAT YOU SHOULD DO

Immediately inspect the u-bolts as indicated in attached Safety Notice 13V-560 and as part of normal pre-operation checks.

In order to initiate replacement of the axle mounting hardware:

- 1) Contact Terex Advance:
Warranty Department at 260-969-4569
Terex field service technician in your area
Terex Advance 1-800-678-5961

OR

- 2) Perform the repair yourself. You will be reimbursed for up to two hours of labor. Instructions for making this correction are included in the "Supplemental Information" section of attached Safety Notice 13V-560.

Please initiate and make any necessary repairs as soon as possible but no later than 60 days after receipt of replacement parts.

After contacting the Terex Advance, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Advance at the above contact information.

If you no longer own this machine, please contact the Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter.

Rod Walker
Engineering and Quality Manager

Our records indicate the following machines are registered to you, are involved in Safety Notice 13V-560:

Model	Vehicle Identification Number
'model'	'vehicle identification number'



SAFETY NOTICE

13V-560

TO: Owners of the following machines:

MODEL(S): Terex Advance / 4 Axle Glider / 2013
AFFECTED Terex Advance / 5 Axle Glider / 2013
Terex Advance / 6 Axle Glider / 2013
Terex Advance / 7 Axle Glider / 2013
Terex Advance / FD3000 / 2013
Terex Advance / FD4000 / 2013
Terex Advance / FD4000B / 2013
Terex Advance / FDB5000 / 2013
Terex Advance / FD5000GL / 2013
Terex Advance / FD6000B / 2013

SUBJECT: Possible Front Axle Separation

DATE: 20Dec2013

ISSUE:

Terex has decided that a defect which relates to motor vehicle safety exists in the 2013 model year Front Discharge Mixers listed above in the "Model(s) Affected" field. **These vehicles have front suspension u-bolts that may fracture, which could result in loss of control of the vehicle increasing the risk of a crash.**

ACTION:

Terex will replace all u-bolts free of charge.

Upon receipt of this safety notice, inspect your vehicle immediately to determine if any of the u-bolts mounting the front axle to the suspension have cracked or fractured. Take the vehicle out of service until remedied if any cracked or fractured bolts are found.

Terex Advance
7727 Freedom Way
Fort Wayne, IN 46818

In order to initiate replacement of the axle mounting hardware:

- 1) Contact Terex Advance:
Warranty Department at 260-969-4569
Terex Field Service Technician in your area
Terex Advance 1-800-678-5961

OR

- 2) Perform the repair yourself. You will be reimbursed for up to two hours of labor. Instructions for making this correction are included in the "Supplemental Information" section of this Safety Notice.

Please initiate and make any necessary repairs as soon as possible, but no later than 60 days after receipt of parts.

If you no longer own this machine, please contact Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

CONTINUED USE:

If u-bolts are not cracked or fractured, normal operation of the vehicle may continue until the replacement parts listed below are installed. Inspect u-bolts as a part of normal pre-operation checks.

If any u-bolts are cracked or fractured, unit should be removed from service until repairs are made.

Terex Advance
7727 Freedom Way
Fort Wayne, IN 46818



Supplemental Information to Owners who perform the necessary update for Safety Notice 13V-560

Instructions

In order to initiate replacement of the axle mounting hardware:

Contact Terex Advance:

Warranty Department at 260-969-4569
Terex Field Service Technician in your area
Terex Advance 1-800-678-5961

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>
34213	Spring top plates	2
13142	Double ended stud	8
11397	Tall nut	8
11398	Short nut	8
19088	Washers	8
33639	Rubber bumper	2

Reimbursement Information

You will be reimbursed for two hours of labor.

Terex Advance
7727 Freedom Way
Fort Wayne, IN 46818

Sample of window envelope, address shops through window.

 <p>Terex Advance Attn: Terex Warranty Department 7727 Freedom Way Fort Wayne, IN 46818</p> <p>SAFETY RECALL NOTICE</p> <table border="1"><tr><td>“Owner’s Name” “Address” “City, “State” “Zip Code”</td></tr></table>	“Owner’s Name” “Address” “City, “State” “Zip Code”
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Alternate format: Normal envelope, with address label or printed envelope.

 <p>Terex Advance Attn: Terex Warranty Department 7727 Freedom Way Fort Wayne, IN 46818</p> <p>SAFETY RECALL NOTICE “Owner’s Name” “Address” “City, “State” “Zip Code”</p>
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