

IMPORTANT SAFETY RECALL

This notice applies to your vehicle [INSERT VIN NUMBER]

SAFETY RECALL NOTICE 13V-541

CERTAIN MODEL YEAR 2012 - 2014 MCLAREN MP4-12C SPIDER AND COUPE VEHICLES
ORIGINALLY SOLD IN OR CURRENTLY REGISTERED IN FLORIDA, GEORGIA, ALABAMA,
MISSISSIPPI, LOUISIANA, OR TEXAS.

Dear [McLaren Customer]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. McLaren Automotive Limited ("McLaren") has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2012 - 2014 McLaren MP4-12C Spider and Coupe vehicles that were originally sold in, or are currently registered in, the following states: Florida, Georgia, Alabama, Mississippi, Louisiana, and Texas.

What is the condition?

The presence of significant amounts of copper and molybdenum disulfide (MoS₂) in the brushes in the windshield wiper motors on the subject vehicles can cause the brushes to expand beyond acceptable design limits when exposed to sustained high ambient temperatures and high humidity. This expansion can cause the brushes to jam inside their carriers, preventing them from making contact with the commutator, which can cause the motor to stop working. Reduced visibility in inclement weather could increase the risk of a vehicle crash.

What will McLaren do?

If your vehicle was originally sold in, or is currently registered in, Florida, Georgia, Alabama, Mississippi, Louisiana, or Texas, McLaren will replace the windshield wiper motor in your vehicle with a new motor, AT NO CHARGE.

What should you do?

Please contact your dealer promptly to schedule an appointment to have the windshield wiper motor in your vehicle replaced as soon as possible.

The replacement will take approximately two (2) hours. However, depending on the dealer's work schedule, it may be necessary for you to make your vehicle available for a longer period of time.

You do not need to bring this letter with you to the dealer to have this remedy performed. However, to assist the dealer to confirm vehicle eligibility, we request that you present this letter to the dealer at the time of your scheduled service appointment.

If you have any questions about this recall, you may contact McLaren Customer Service at McLaren Automotive Incorporated on 646 429 8916 on Monday to Fridays between 9am and 6pm.

If you believe that the dealer or McLaren has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

We sincerely regret any inconvenience this condition may have caused you. However, your safety is our highest priority.