



December 9, 2013

IMPORTANT SAFETY RECALL

This notice applies to the vehicle identification number below.

SAFETY – RECALL – 13V-531

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided that a defect which relates to motor vehicle safety exists in motor home chassis and emergency rescue chassis cabs.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Steering linkage castlenuts may be loose. A loose castlenut on a steering may allow the steering linkage to become loose without warning. If the steering linkage separates from the bell cranks, loss of vehicle control could occur and possibly resulting in a vehicle crash.

Corrective Action:

The steering linkages will be inspected. If a loose castlenut is found, it will be tightened free of charge.

Labor Time:

An inspection may take 1 hour.

If only one side is found loose, it may take an additional 1.5 hours to tighten. If both sides are found loose, an additional 3 hours may be needed.

Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:



Call Spartan Chassis at 1-800-543-4277 opt 1 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1-800-543-4277.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.