



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

December 2013

IMPORTANT SAFETY RECALL

This Notice Applies To Your Recreational Vehicle «VIN»

«SERIAL_NUMBER»

«FIRST_NAME» «LAST_NAME»

«ADDR1»

«ADDR2»

«CITY» «STATE» «ZIP»

«COUNTRY»

NHTSA Recall Campaign #13V-514

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain model year 2014 Jayco Jay Flight and Jay Flight Swift Travel Trailers manufactured between July 12, 2013 and September 24, 2013 have a defect which relates to motor vehicle safety. The improper amount of insulation on the 110 Volt AC ignition wires for the LP/Electric water heater may cause an inferior connection of the water heater electric ignition circuit. A poor wiring connection could increase the wiring's resistance, causing excessive heat, resulting in an increased risk of fire.

The remedy for the affected vehicles with improper connections is to remove the proper amount of installation on each of the 120-volt wires and place a wire nut over the wires creating a proper connection.

During the initial inspection by a Jayco dealer, if the 120-volt wires, relay or any other components in the water heater electrical junction box exhibit any distortion caused by heat exposure, the component/s will be replaced with original Atwood parts.

Please contact a Jayco dealer for this inspection and possible repair. This recall will be done at no charge to you. The repair will take approximately one half hour to complete. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco, Customer Service for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,
Jayco