

DAIMLER

Daimler Trucks North America
Nasser Zamani
Senior Manager
Compliance and Regulatory Affairs

December 6, 2013

Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215, Rm. W45-206)
1200 New Jersey Avenue S.E.
Washington D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 2
13V-496, FL-648, Emergency Vehicle Engine Shutdown
Representative Owner Notice**

Ms. Lewis,

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Daimler Trucks North America LLC herewith submits supplemental defect information and a representative copy of the document distributed to owners.

- (c)(8)(ii) Owners of 20 vehicles were notified on December 2, 2013.
- (c)(10) A copy of communications sent to owners is attached.

Please contact me if you have any questions.

Sincerely yours,



Nasser Zamani

Cc: Amy Martin, CAL-OSHA
Attachment

A Daimler Company

Daimler Trucks North America LLC
4747 N. Channel Avenue
Portland OR 97217-7699
503-745-6910 Phone
503-745-5544 Fax
Nasser.Zamani@Daimler.com

Daimler Trucks North America LLC

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Detroit Diesel Corporation
13400 Outer Drive, West
Detroit, Michigan 48239-4001
Telephone: 313-592-5000

“IMPORTANT SAFETY RECALL”

13V-496

Subject: Safety Recall 13R1
Emergency Vehicle Engine Shutdown

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Motor Vehicle Safety Act.

Daimler Trucks has decided that a defect which relates to motor vehicle safety exists in all model year 2014 Freightliner Business Class M2 vehicles manufactured from January 29, 2013 through July 12, 2013, for emergency service, and equipped with engines without the engine shutdown protocols disabled.

Detroit Diesel Corporation has determined that engine shutdown software normally provided to protect the engine and vehicle after the vehicle operator receives and ignores multiple warnings, indicating the need for operator intervention, may not have been disabled on certain Business Class M2s intended for emergency vehicle applications. During certain emergency operations engine shutdown could hamper rescue operations and place the public at risk.

Please contact a Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed. To locate an authorized facility, search online at www.detroitdiesel.com/locations/default.aspx. The Recall will take approximately **0.9** hour(s) and will be performed at no charge to you. Also, owners may be liable for any progressive damage that results from failure to complete this recall within a reasonable time after receiving this notification.

IMPORTANT: Upon completion of **Safety Recall 13R1** check the base label which is located on the passenger side door, approximately 12 inches (30 cm) below the door latch, to ensure that a label has been affixed to your vehicle referencing **13R1**.

If you do not own the unit that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within ten days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For reimbursement consideration please submit a copy of the repair order and proof of payment to an Authorized Detroit Diesel Repair Facility. The repair facility will submit a warranty claim for review and if approved payment will be made by that repair facility.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980** between **8:00 a.m. to 7:00 p.m. Monday through Friday and 9:00 a.m. to 3:00 p.m. on Saturday Eastern Standard Time**. If your dealer or an authorized Detroit Diesel service center fails or is unable to remedy this defect without charge and within a reasonable time you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call 888 327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov> if remedy difficulties exist. For **Canadian** customers, **please** contact our customer service or for additional info about the recall, you can contact **Transport Canada at (800) 333-0510**.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

**Daimler Trucks
North America LLC**

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Detroit, Michigan 48239-4001
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13V-496

This Safety Recall Notice, 13R1 - Emergency Vehicle Engine Shutdown, applies to your vehicle(s) listed below:

Customer Name

Serial Number

Vehicle Identification Number
