



## IMPORTANT RECALL NOTICE

TO: «CUST»  
DATE: December 2013  
SUBJECT: Recall Notice: **13V-435 Parking Brake May Not Activate**  
Pierce job#: «Product\_\_Number»  
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce has decided that a safety defect which relates to motor vehicle safety exists with the parking brake glad hands circuit on certain Pierce Arrow XT and Velocity custom fire apparatus models manufactured between January 1, 2012 and June 14, 2013.

Quarter turn ball valves were installed in the glad hands circuit as a special option on certain Pierce trucks. If the ¼ turn ball valves are left in the closed position, air pressure can build up on the parking brake circuit side of the valves. This can interfere with the application of the parking brakes allowing a truck to roll after actuation of the park brake valve in the cab which may result in personal injury and property damage. To prevent a truck from rolling after application of the park brake valve, wheel chocks should be properly placed before the driver exits the cab.

Pierce Manufacturing and its dealers will remove the ¼ turn ball valves from the glad hands circuit on all affected vehicles.

Pierce Manufacturing expects the remedy for this defect will begin no earlier than December 2, 2013. This remedy will be completed without charge to the vehicle owner. The time required to perform the remedy should not exceed 2 hours once the work has begun.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce Dealer, or call Pierce Customer Service toll free at 888-974-3723.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof of payment and proof-of-ownership to the following address for reimbursement consideration:

Pierce Manufacturing Inc., Customer Service, 2600 American Drive, Appleton, WI 54912-2017

Include your name, address and telephone number(s) in your request.

Sincerely,

PIERCE MANUFACTURING INC.

