



Monaco RV, LLC  
30725 Diamond Hill Road  
Harrisburg, OR 97446

**RECEIVED**

By Recall Management division at 12:02 pm, Dec 17, 2013

December 11, 2013

Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Subject: Defect Information Report (Initial)  
Monaco RV Campaign 13002MRV  
Fastec Recall 13E-039

Dear Mr. Smith:

Monaco RV, LLC has determined that a safety defect which relates to motor vehicle safety exists in certain travel trailers as listed below, and is submitting notification to the National Highway Traffic Safety Administration pursuant to the requirements of 49 CFR Part 573.

*Manufacturer's Name [573.6(c)(1)]*

The affected travel trailers were manufactured by Monaco RV, LLC, formerly known as Navistar RV, LLC.

The agency should contact the following individual with respect to this recall:

Angela Brooks  
Recall Administrator  
Monaco RV, LLC  
30725 Diamond Hill Road  
Harrisburg, OR 97446  
Telephone: (541) 995-1151  
E-mail: [angela.brooks@monacorv.com](mailto:angela.brooks@monacorv.com)

*Identification of Vehicles [573.6(c)(2)]*

Vehicle Type / Make / Model / Model Year Involved:

- Travel Trailer / Discover Canada RV / Cobalt Trail TS UltraLite / 2012
- Travel Trailer / Holiday Rambler / Aluma-Lite / 2008 & 2012
- Travel Trailer / Holiday Rambler / Aluma-Lite Ultra / 2012
- Travel Trailer / Holiday Rambler / Campmaster / 2009-2011
- Travel Trailer / Holiday Rambler / Mintaro / 2009-2012

- Travel Trailer / Holiday Rambler / Ion / 2012
- Travel Trailer / Holiday Rambler / Savoy LX / 2010 – 2012
- Travel Trailer / Holiday Rambler / Traveler / 2012-2013
- Travel Trailer / Holiday Rambler / Traveler Plus / 2012-2013
- Travel Trailer / McKenzie / Ion / 2010-2011
- Travel Trailer / R-Vision / Onyx / 2011-2012
- Travel Trailer / R-Vision / Silver Creek / 2012-2013
- Travel Trailer / R-Vision / Silver Creek Plus / 2012-2013
- Travel Trailer / R-Vision / Super Sport / 2010-2011
- Travel Trailer / R-Vision / Trail Bay V-Series / 2009
- Travel Trailer / R-Vision / Trail Cruiser / 2011
- Travel Trailer / R-Vision / Trail Cruiser Classic / 2010
- Travel Trailer / R-Vision / Trail Cruiser Ultra Lite / 2010
- Travel Trailer / R-Vision / Trail Lite / 2010-2012
- Travel Trailer / R-Vision / Trail Sport / 2010-2013
- Travel Trailer / R-Vision / Trail-Lite Crossover / 2009-2013

The affected travel trailers were manufactured from October 19, 2007\* through March 15, 2012 with entry doors manufactured by Lippert Components Inc., or one of its brands, potentially built with FIC (Fastec Industrial Corporation) door latch assemblies which are the subject of Fastec recall 13E-039.

*\*Suspect vehicles manufactured by Monaco RV, LLC 6/4/09 – 3/15/12. Suspect new, untitled vehicles manufactured 10/19/07 – 6/3/09 were acquired by Monaco RV, LLC as finished goods and distributed through its dealer network.*

*Component Manufacturer [573.6 (c)(2)(iv)]*

This report relates to a component imported and distributed by Fastec Industrial Corporation, a division of WESCO Distribution, Inc.

According to Fastec Industrial Corporation, the component was manufactured by:  
 Zhongshan Huafeng Locks Co., Ltd.  
 South of Yongning Industrial Avenue  
 Xiaolan Town, Zhongshan, Guangdong  
 People's Republic of China

*Vehicle Population Involved [573.6(c)(3)]*

A total of seven thousand one hundred sixty-six (7,166) vehicles are in the total recall population. Of this total, three thousand one hundred seventy-five (3,175) are in the recall population for the United States and three thousand nine hundred ninety-one (3,991) were exported.

*Percentage of Vehicles Estimated to Contain the Defect [573.6(c)(4)]*

Monaco RV does not have sufficient information to estimate the percentage of the suspect population which may have the defect, but instead relies on Fastec's estimates which are unclear in its notice of defect.

*Description of Defect [573.6(c)(5)]*

Monaco RV has been notified by Fastec that certain FIC deadbolt locks may have a safety risk associated with them. Under normal use and operation, the key to the deadbolt lock can only be removed in the 12 o'clock (neutral) and 3 o'clock (unlocked) positions. In certain FIC locks made between January 1, 2006 and April 30, 2013, the key may be able to also be removed from the deadbolt cylinder when the key is in the 9 o'clock position. This condition may cause the deadbolt to jam, which could prevent occupants inside the trailer from being able to unlock the door from the inside and exit the trailer through the door, potentially leaving the occupants trapped inside.

*Chronology of Principal Events Which Led to Determination of a Safety Defect [573.6(c)(7)]*

August 27, 2013 - Monaco RV became aware of the Fastec recall. At that time, Monaco RV inspected inventory and determined that all entry doors were equipped with a different brand of door latch assemblies.

November 21, 2013 - Lippert Components, Inc., the entry door manufacturer, confirmed a potential scope for FIC door latch assembly installation in doors purchased by Monaco RV, LLC.

November 25, 2013 – December 10, 2013 – Monaco RV, LLC worked with Wesco to verify scope and determine recall procedure.

Monaco RV is not aware of any accidents or injuries which have resulted from this safety defect.

*Program to Remedy Defect [573.6(c)(8)]*

Fastec will work with consumers to determine if their locks are affected by the recall and if so, they will send replacement lock cylinders for installation by the owner at no cost.

*Plan for Reimbursement [573.6(c)(8)(i)]*

Fastec Industrial Corporation will work with owners to determine if they are eligible for reimbursement of pre-notification remedy expenses which were not covered under the new vehicle warranty. Instructions will be included in the owner notification letter.

*Schedule for Recall Notification [573.6(c)(8)(ii)]*

Fastec Industrial Corporation will notify Monaco RV's owners. Monaco RV, LLC has supplied Fastec Industrial Corporation with the list of potentially affected vehicles and the corresponding owner contact information. Monaco RV will issue a service bulletin to its dealers after approvals are granted.

*Manufacturer's Campaign Number [537.6(c)(11)]*

13002MRV

Copies of the drafts of owner notification letters and dealer service bulletin will be forwarded for your review.

Please acknowledge receipt of this defect information report and provide the recall number that will be assigned by NHTSA to this campaign.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read 'Angela Brooks', written in a cursive style.

Angela Brooks  
Recall Administrator