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RECEIVED

By Recall Management division at 8:13 am, Dec 12, 2013

Company: NHSTA

Date: 12/6/2013

Attn: Cynthia Glass

Number of pages: 10

From: Jeanette Rizzo

Fax: (202) 366-7882

Re: EQ 13-006, Fastec Locks

Included is our part 573 and draft recall letter. Please call if you have any questions.

Thank you,
Jeanette Rizzo
(208) 461-7544

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 12/6/13

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Double R Trailer Mfg., Inc.

Vehicle brand or trademark name owner(s) (where applicable): Double R

Designated Agent (imported vehicles):
Jeanette Rizzo

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Fastec Industrial Corp, a division of Wesco Distribution, Inc.
2219 Eddie Williams Rd, Johnson City, TN 37601

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Jeanette Pizzo
1808 Industrial Rd, Nampa, ID 83687
Phone: (208) 461-7544
fax: (208) 461-7540

Manufacturer's assigned campaign number (where applicable): n/a

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make:	<u>Double R</u>
Model:	<u>Utility</u>
Model Year(s):	<u>2010, 2011, 2012, 2013, 2014</u>
Inclusive dates of manufacture (month and year):	<u>4/2010 - 12/2013</u>
Body Style/Type (for non-passenger cars):	<u>TRL</u>
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	
Total number of these vehicles:	<u>528</u>

Make:	
Model:	
Model Year(s):	
Inclusive dates of manufacture (month and year):	
Body Style/Type (for non-passenger cars):	
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	

Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 528

The percentage of the recall population you estimate actually contain the defect or noncompliance: 15% +/-

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

We began to purchase doors from Emmett Door in April 2010. The recall population is based on including all trailers built from April 2010 to December 2013 when we were notified of the recall. The trailers included are all utility trailers with doors within that period.

Describe how the recall population is different from any similar vehicles not subject to this notification:

Other trailers not included in recall do not have doors.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

We received a Safety Recall Notice from Fastec and from Emmett Door in November 2013 stating that the lock jams when the key is removed in the 9:00 clock position, potentially locking an individual inside of trailer.

Describe the cause(s) of the defect or noncompliance condition.

Defective Deadbolt locking mechanism.

Describe the safety consequence(s) of the defect or noncompliance condition.

If deadbolt jams, an individual may be locked from outside, leaving them unable to exit the trailer through the door, requiring them instead to use the emergency exit and potentially increasing risk of injury.

Identify any warning(s) that may precede the defect or noncompliance condition.

The key is able to be removed in the 9'o'clock position.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

Double R Trailers did not determine the defect.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

n/a

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Double E Trailers will refer affected customers to www.fastecindustrial.com. Fastec will provide free replacement cylinders through their website or by calling (800) 837-2505. Customers will be notified within 10 days of receiving recall # from NHTSA + approval of Notice Recall letter.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Within 10 days of approval of Safety Recall Letter from NHTSA and receipt of recall #. Estimated timeframe for completion is within 2 days of NHTSA response.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

N/A

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Fastec, the manufacturer of the locks would be the responsible party for details of manufacturing process corrections.

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.