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By Recall Management Division at 8:28 am, Nov 07, 2013

Safety Defect and Noncompliance Report Guide for Equipment

PART 573 Defect and Noncompliance Report

Date: October 21, 2013 Amended as of November 1, 2013

This report serves as Lippert Components, Inc. notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain recreational vehicle entry door locks. Manufacturer decided that this defect existed in these vehicles on September 25, 2013.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Lippert Components, Inc., 3501 C.R. 6 East, Elkhart, IN 46514

Equipment's brand or trademark name owner(s) (where applicable): N/A

Designated Agent (imported equipment):

Lippert Components, Inc.

If this notification concerns equipment that was installed in new motor vehicles or new items of motor vehicle equipment, identify by name, address, and telephone number each vehicle manufacturer and equipment manufacturer who purchased that equipment:

See Attached Excel Spreadsheet Listing.

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Deadbolt Cylinder in Wesco Fastec Entry Locks. Wesco Part Numbers: 43610-00, 43610-06, 43610-09, 40610-00, 40610-06, 40610-09, 44610-03, 44610-06 and 44610-09.

Wesco Fastec Industrial, 23192 Gallatin Way, Elkhart, IN 46514 574-206-1517

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Wesco Fastec Distributing: Bryan Kocher, bkocher@wescodist.com, 23192 Gallatin Way, Elkhart, IN

46514 Phone: 412-454-2554 Fax: 412-222-0160

For Direct Information from Lippert Components:

Pamela VanderMel, Warranty Manager, pamelav@lci1.com ; 1701 Century Drive, Goshen, IN 46528 Phone: 574-312-6040 Fax: 574-534-7161

Shawn Lewis, General Counsel, slewis@lci1.com, 3501 CR 6 E, Elkhart, IN 46514 Phone: 574-312-6113 Fax: 574-538-2951

Manufacturer's assigned campaign number (where applicable): EQ 13-006

II. Identification of the Recall Population and Its Size

Complete the tables below for each item of equipment subject to this notification. Additional tables may be necessary where there are more than three items subject to a notification.

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|--|
| Type of equipment (e.g., tire, child restraint, headlamp): Deadbolt Cylinder |
| Part/Model number: Wesco Pt #: 43610-00, 43610-06, 43610-09, 40610-00, 40610-06, 40610-09, 44610-03, 44610-06, 44610-09. |
| Size and function (where applicable): |
| Inclusive dates of manufacture (month and year): January 1, 2006 to April 25, 2013 |
| Other information necessary to describe this equipment: |
| Total number of these items of equipment: 528,228 distributed to 269 customers |

Provide the following information as to all the items of equipment (“the recall population”) identified above:

Grand total number of items of equipment in the recall population: 24,943 from LCI

The percentage of the recall population you estimate actually contain the defect or noncompliance:

Per Wesco Distribution, less than 1%.

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

Determined by Wesco Distribution.

Describe how the recall population is different from any similar items of equipment not subject to this notification:

No other items are known to have issues.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

Please see attached documentation from Wesco Distribution.

Describe the cause(s) of the defect or noncompliance condition.

Please see attached documentation from Wesco Distribution.

Describe the consequence(s) of the defect or noncompliance condition.

Please see attached documentation from Wesco Distribution.

Identify any warning(s) that may precede the defect or noncompliance condition.

Please see attached documentation from Wesco Distribution.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

None communicated to LCI, see attached documentation from Wesco Distribution.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

N/A

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Wesco Distribution is handling all contact and corrective action for the affected items, please see attached Documentation from Wesco Distributing.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Handled by Wesco Distribution.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Handled by Wesco Distribution.

Describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Please see attached documentation from Wesco Distribution.
