



August 16, 2013

“SAFETY RECALL NOTICE”

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

RECALL NO: 13E-020

Trans Tech Bus, TCI Recall #: 13E-020

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act No. 577.5, *“Notification Pursuant to a Manufacturer's Decision”*.

Transportation Collaborative Inc has decided to conduct a recall on School Buses equipped with C.E. White flip seating systems and manufactured between 2005 and 2013.

What the safety concern is:

The C.E. White Company, A Subsidiary of HSM Solutions, has determined that a defect which relates to motor vehicle safety exists in certain “Flip Seat” models manufactured by The C.E. White Company, which were shipped between September 12, 2005 and January 31, 2013.

Specifically, it has been determined that when the “Flip Seat” is located in a vehicle with an adjacent passenger seat located to the rear of the Flip Seat, it is possible for the occupant of the adjacent passenger seat to insert their toes and/or foot into the lower frame area of the Flip Seat located just forward. When this condition exists and a second vehicle passenger chooses to occupy the Flip Seat, pushing the seat bottom downward to the horizontal position and sitting on the seat. The occupant of the adjacent passenger seat located to the rear of the Flip Seat could suffer a pinch point injury to their toes and/or foot, as a result of this condition.

There is no visual or audible warning which would precede this condition. All seat models indicated in this notice are presumed to contain the defect and must be repaired in accordance with the enclosed Service Repair Procedure, SRP 1301-0002.

The Remedy:

To correct this condition, The C.E. White Company has developed a repair kit consisting of a formed Plastic Guard and (4) Rib Shank-Push Fasteners, to be installed in accordance with the enclosed Service Repair Procedure SRP 1301-0002. The expected out of service time necessary to affect repairs is .25 hours per seat. The C.E. White Company will facilitate repairs relating to



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



this recall, including both parts and labor, at no cost to the bus manufacturer or to the vehicle owner. Repair kits for this recall are anticipated to be available for shipment on or before 06/03/2013.

What we are requesting you do:

Upon receipt of this Recall Notice and Inspection Procedure, The C.E. White Company is requesting that you inspect the subject Flip Seat(s) and complete the "Recall Response Card", sign the card and return it to The C.E. White Company to the address as noted on the card. Upon receipt of this information, The C.E White Company will immediately ship repair kits containing all parts and a copy of Service Repair Procedure SRP 1301-0002, to you the Customer/Owner. Upon receipt of the repair kit you may contact customer service and we will direct you to an authorized service facility to affect repairs, at no cost to you.

Based on our review of internal shipping records, The C.E. White Company has determined that "Flip Seat(s)" as indicated on the enclosed "Appendix – A", were shipped to you on the dates indicated thereon.

Address or ownership change:

If you no longer own the subject seat(s) or the vehicle(s) in which the seat(s) were installed, please complete the appropriate section on the enclosed "Recall Response Card", sign the card and return it to The C.E. White Company to the address as noted on the card.

If these repairs have already been made:

If the remedy directed by this notification was provided for your "Flip Seat(s)" prior to receipt of this Recall Notice, please complete the appropriate section of the Recall Response Card, sign and return the card to The C.E. White Company, to the address as noted on the card. If you have incurred expense in obtaining the parts required and/or the service required to implement the remedy directed by this Recall Notification, you may be eligible to receive reimbursement for that cost. Include a copy of the invoice, along with the Recall Response Card for reimbursement consideration.





If you have any questions:

If after contacting The C.E. White Company, you have not received the Service Repair Procedure and parts required to implement the remedy, in a reasonable period of time, you may contact:

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, DC 20590
1-888-327-4236
TTY: 1-800-424-9153
or go to: <http://www.safecar.gov>

If you have any questions about this recall please call The C.E. White company, Customer Service at 1-419-492-2157.

Sincerely,





RECALL REQUEST INFORMATION SHEET

PLEASE FAX REQUEST TO (845) 988-0324
OR MAIL TO 7 Lake Station Road, Warwick NY, 10990

WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST

End User Name	Address	City	State	Zip
Phone	FAX	E-Mail		
Vehicle Type:				
Body Job / Stock Number	VIN (all digits):	Odometer	Date of Request	
Customer Name:			Date of Manufacture	
Customer Address:			Date of Delivery	
City	State	Zip	Phone #	FAX

Description of Defect or Complaint, Cause and Correction Requested

