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By Recall Management division at 1:13 pm, Dec 02, 2013



Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430
201-818-8500

December 2, 2013

Nancy Lewis
Associate Administrator for Enforcement
National Highway Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Ave SE
Washington DC 20590

Dear Ms. Lewis:

Subject: Jaguar Land Rover Recall Number P037 – 2013 and certain 2014 Model Year Land Rover Range Rover vehicles for Airbag Warning Lamp Illuminated.

Pursuant to 49 CFR 573, Defect and Noncompliance Responsibility and Reports, Jaguar Land Rover North America, LLC is submitting information concerning a safety recall that is being voluntarily initiated.

Summary

- Action – Jaguar Land Rover Limited is conducting a voluntary safety recall involving 2013 and certain 2014 Model Year Land Rover Range Rover vehicles built at the Solihull (UK) assembly plant from May 09, 2012 to March 15, 2013 to modify the side squab foam in the front sides.
- Number of Vehicles Involved – 3912 Range Rover vehicles in the United States and Federalized Territories.
- Affect on Vehicle Operation –

The Supplementary Restraint System (SRS) connector located in the driver and front passenger side seat which connects the side airbags to the SRS system may become dislodged due to insufficient package space surrounding the connector. This may disable

the driver and/or passenger seat side airbag and cause the airbag warning lamp on the instrument cluster to illuminate.

If this condition occurs and the vehicle is involved in a collision which requires the deployment of the front side airbags, the airbags may not deploy as intended or may not deploy at all. An airbag non-deployment increases the risk of injury. The SRS connection to the seat airbag may be intermittent so the airbag warning lamp may clear on each subsequent ignition cycle.

All other features of the SRS will operate as normal when required.

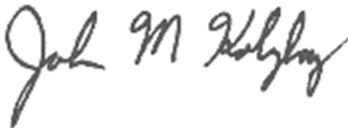
- Service Program – Dealers will increase the clearance around the front side airbag connector by removing excess foam from the side squab.

There will be no charge to owners for this repair.

Attached is the detailed information required by the applicable portions of 49 CFR Part 573 - Defect and Non-Compliance Information Report.

Please contact me for further information.

Sincerely,

A handwritten signature in black ink that reads "John M. Kobylarz". The signature is written in a cursive style with a large initial 'J' and 'K'.

John Kobylarz
Automotive Safety Office
Jaguar Land Rover North America, LLC

Attachment

49 CFR Part 573 - DEFECT INFORMATION REPORT RECALL P037
2013 and CERTAIN 2014 MODEL YEAR RANGE ROVER VEHICLES

573.6 (c) (1) - Manufacturer Identification

Manufacturer Corporate Name

Jaguar Land Rover Limited
Abbey Road
Whitley
Coventry
England
CV3 4LF

Affiliated U.S. Importing Company

Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah
New Jersey 07430

573.6 (c) (2) - Potentially Affected Vehicles

2013 and certain 2014 Model Year Land Rover Range Rover vehicles built at the Solihull (UK) Assembly Plant from August 16, 2012 to March 15, 2013 to modify the front side squab foam in both front seats.

Vehicles within the VIN range SALGS2DF4DA000157 to SALGV2EF3EA118093 are potentially affected.

573.6(c) (2) (iv) – Part Numbers, Components affected and Components Final Country of Manufacture

Part Numbers: -

LR034411 - Heated Side Back RH
LR034412 - Heated/Cooled Side Back RH
LR034413 - Heated/Cooled Side Back RH
LR034414 - Heated Side Back LH
LR034415 - Heated/Cooled Side Back LH
LR034416 - Heated/Cooled Side Back LH

Lear,
10 Hedera Road,
North Moons Moat,
Redditch,
Worcestershire,
B98 9EY

Telephone: - +44 (0)1527 507100.

The UK is the final country of manufacture.

573.6 (c) (3) - Estimated Population of Vehicles Potentially Affected

3912 2013 and certain 2014 MY Land Rover Range Rover vehicles located in the United States and Federalized Territories.

573.6 (c) (4) - Estimated Percentage of Affected Vehicles with the Condition

100%

573.6 (c) (5) - Description of the Defect

The Supplementary Restraint System (SRS) connector located in the driver and front passenger side seat which connects the side airbags to the SRS system may become dislodged due to insufficient package space surrounding the connector. This may disable the driver and/or passenger seat side airbag and cause the airbag warning lamp on the instrument cluster to illuminate.

If this condition occurs and the vehicle is involved in a collision which requires the deployment of the front side airbags, the airbags may not deploy as intended or may not deploy at all. An airbag non-deployment increases the risk of injury. The SRS connection to the seat airbag may be intermittent so the airbag warning lamp may clear on each subsequent ignition cycle.

All other features of the SRS will operate as normal when required

573.6 (c) (6) - Chronology of Events

Jaguar Land Rover's Critical Concerns Review Group (CCRG) opened an investigation on July 01, 2013 having received a limited number of field reports concerning the airbag warning lamp being illuminated.

The investigation progressed with iterative engineering testing being completed through August and September 2013 at the supplier, Lear. This ultimately revealed in October 2013 that insufficient clearance in the orifice where the SRS connector is stowed in the front seats

on Range Rover 2013MY and certain 2014MY vehicles is present, which can result in a clash condition. This can intermittently dislodge the airbag connector and illuminate the airbag warning lamp on the instrument cluster.

On November 04, 2013 the CCRG reviewed the completion of the engineering testing investigation and progressed the issue to the Jaguar Land Rover Technical Review Group (TRG) for consideration.

On 20th November 2013 the investigation was progressed to the Jaguar Land Rover's Technical Review Group (TRG), where the TRG reviewed the full failure mode and scope of vehicle population. The TRG recommended the issue be progressed to Jaguar Land Rover's Field Actions Committee (FAC).

The FAC convened on November 22, 2013 and concluded that the concern represented an unreasonable risk to safety and that a voluntarily safety recall be conducted in the United States.

Jaguar Land Rover is aware of 9 field reports as a consequence of this concern. There have been no reports of accidents or injuries as a result of this concern.

573.6 (c) (8) (i) Manufacturer's Remedy Program and Reimbursement Plan

Owners will be notified and instructed to take their vehicle to a Land Rover dealer who will increase the clearance around the front side airbag connector by removing excess foam from the front side squab.

There will be no charge to owners for this repair.

573.6 (c) (8) (ii) Estimated Notification Date to Owners and Dealers

Mailing of owner notification letters will occur on or before January 17, 2014. Notifications to dealers will occur on December 5, 2013.

573.6 (c) (10) - Notices, Bulletins, and Other Communications Related to the Defect

Jaguar Land Rover does not plan to make a public statement concerning the subject matter of this action.

A copy of the notification letters to dealers and owners from Jaguar Land Rover will be forwarded when available.

573.6 (c) (11) - Recall Number

Jaguar Land Rover has assigned recall number P037 to this recall action.