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NHTSA Safety Recall No. 13V-276

August 12, 2013

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec LLC has decided that a defect which relates to motor vehicle safety exists in certain Lift-All LSS Units. These units have the possibility of having cracks in the turntable structure. If the cracks occur and enlarge, the turntable can fail causing unexpected boom movement. Death or serious injury may result.

Refer to CSN 582 for parts, labor and travel covered under the warranty policy. Altec will supply, free of charge, the necessary parts to correct this condition.

In order to determine if your unit is affected by CSN 582, compare the serial number of your unit with the list of affected units as described on the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: August 12, 2013

Units Affected: Lift-All LSS-42, LSS-50, LSS-55, and LSS-60 units (See attached list)

Turntable Inspection and Repair

Altec LLC is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Reports have been received of cracks being discovered in the turntable structure of Altec LLC Lift-All LSS model aerial devices on the attached list. The cracks have occurred in various places on the turntable and can enlarge over time causing failure of the turntable. **Death or serious injury can result from unexpected movement which can be caused by the failure of the turntable.**

Altec LLC requires an inspection of the turntable for cracks. If cracks are found that do not exceed the dimensions described in the inspection procedure, a repair kit is to be installed by a qualified welder within 60 days of the receipt of this CSN. Cracks exceeding the dimensions provided require the repair kit to be installed prior to the unit being returned to service. The customer can inspect the turntable using the procedure on the following page.

This repair is covered under the Altec LLC Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec LLC will allow up to \$40 for an initial inspection and \$480 for the labor to perform this repair. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the inspection or the repair to be done at an Altec service facility. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection at the owner's location. Altec LLC Warranty Policy only applies to the listed units delivered by Altec LLC. It does not apply to those LSS units delivered by Hydra-Tech, Inc.

Inspection Procedure

1. Position the unit on a level surface, apply the parking brake and chock the wheels. Engage the unit’s hydraulic system. Properly set the outriggers.
2. Use the lower controls to raise the booms out of the rest so the inside of the turntable can be inspected. Disengage the unit’s hydraulic system.
3. Visually inspect the three areas inside of both sides of the turntable (refer to Figure 1) looking for any evidence of cracks. Look for chipped paint, corrosion or dark lines in areas where the boom pivot pin bosses or the inside gussets are welded together with other parts of the turntable. Scrape off the paint at any suspect area and inspect more closely for cracks.

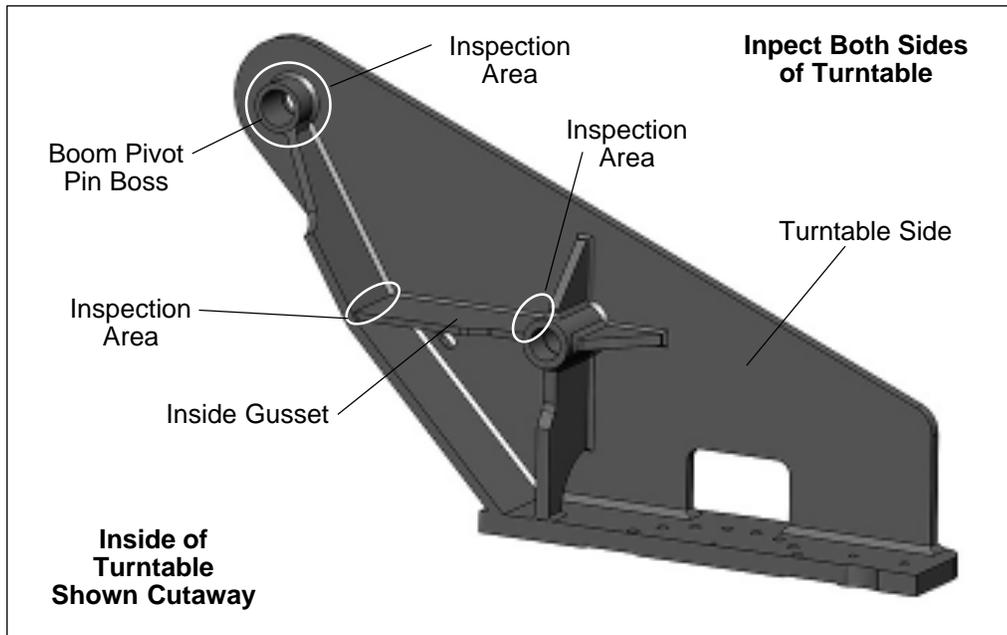


Figure 1 — Turntable Inspection Areas

4. Measure any cracks found in the gusset or pivot pin boss area. Use the list below to decide the repair needed.

LOCATION	CRACK LENGTH	ACTION
Gusset Cracks	Up to 1 inch	Install reinforcement kit within 60 days of inspection
	<i>Over 1 inch</i>	<i>Install reinforcement kit BEFORE returning unit to service</i>
Pivot Pin Boss Cracks	Up to 3 inches	Install reinforcement kit within 60 days of inspection
	<i>Over 3 inches</i>	<i>Install reinforcement kit BEFORE returning unit to service</i>

The Turntable Reinforcement Kit, Altec part number 970446198, must be installed by a qualified welder following AWS Standards.

5. If no cracks are found, the unit can continue to remain in service. The turntable should be inspected for cracks at each periodic service interval.
6. When the inspection is completed, engage the unit's hydraulic system and stow the booms. Retract the outriggers and disengage the unit's hydraulic system. Return the unit to service.