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By Recall Management Division at 3:41 pm, Nov 20, 2013



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216 / www.fleetwoodrv.com

November 18, 2013

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington, DC 20590

Re: Non-Compliance Report

Dear Mr. Smith:

On November 12, 2013, Fleetwood RV, Inc., decided that a non-compliance to the requirements of Federal Motor Vehicle Safety Standards 209 "seat belt assemblies" exists in motor homes as listed below, and is furnishing this notification in accordance with 49 CFR Part 573 Defect and Non-compliance reports.

The following is the information required by 49 CFR Part 573:

- This report was prepared on November 18, 2013.
- Fleetwood RV has assigned 131112FRV as an identification code to this recall.

- (1) The affected motor homes were manufactured by the following wholly owned subsidiaries of Fleetwood RV, Inc.

Fleetwood RV, Inc. #44
1031 U.S. 224 E
Decatur, Indiana 46733

The agency should contact the following individual with respect to this recall:

Craig Biazo
National Warranty Manager
Fleetwood RV, Inc.
1010 Commerce Dr., P.O. Box 1007
Decatur, Indiana 46733
Telephone: 260-724-5960
E-mail: craig.biazo@fleetwoodrv.com

- (2) The vehicles involved in the recall are certain model year 2014 Class A: American Eagle, American Heritage, American Revolution, American Tradition, Bounder, Bounder Classic, Discovery, Excursion, Expedition, Providence, Southwind, Storm, Terra, and Terra SE; and certain model year 2014 Class C: Jamboree Searcher, Jamboree Sport, Tioga Montara, and Tioga Ranger.

<u>Class A:</u>	<u>Unit Serial Numbers</u>			<u>Manufactured Dates</u>		
American Eagle	719BE4414942	through	719AE4415858	8/22/2013	through	11/13/2013
American Heritage	782TE4414813	through	782NE4415186	8/29/2013	through	10/3/2013
American Revolution	781SE4414946	through	781GE4415774	8/29/2013	through	11/12/2013
American Tradition	780ME4415014	through	780GE4415540	8/22/2013	through	10/10/2013
Bounder	739KE4415153	through	739KE4415899	8/21/2013	through	11/13/2013
Bounder Classic	738HE4415156	through	738HE4415897	8/22/2013	through	11/13/2013
Discovery	770XE4415077	through	770XE4415866	8/21/2013	through	11/13/2013
Excursion	776BE4415157	through	776BE4415898	8/21/2013	through	11/13/2013
Expedition	730XE4415082	through	730XE4415868	8/21/2013	through	11/13/2013

Providence	772PE4415087	through	772PE4415861	8/22/2013	through	11/11/2013
Southwind	721AE4415135	through	721AE4415896	8/21/2013	through	11/13/2013
Storm	785VE4415025	through	785VE4415930	8/21/2013	through	11/13/2013
Terra	783KE4415146	through	783KE4415801	8/21/2013	through	11/4/2013
Terra Se	791CE4415161	through	791CE4415932	8/27/2013	through	11/13/2013

<u>Class C:</u>	<u>Unit Serial No's.</u>		<u>Manufactured Dates</u>			
Jamboree Searcher	754KE4415120	through	754KE4415937	8/22/2013	through	11/13/2013
Jamboree Sport	789ME4415036	through	789ME4415838	8/21/2013	through	11/7/2013
Tioga Montara	744ME4415112	through	744KE4415927	8/22/2013	through	11/11/2013
Tioga Ranger	788DE4415037	through	788ME4415854	8/21/2013	through	11/12/2013

- (3) Fleetwood RV, Inc., reports approximately 774 as the number of model year 2014 Class A and Class C motor homes that may contain the non-compliance.
- (4) Fleetwood RV, Inc., estimates the percentage of affected motor homes that contain the non-compliance is 1%.

This estimate is based on the estimated percentage of non-compliant equipment identified in a Defect and Non-compliance Report that was received from Indiana Mills and Manufacturing Inc. ("IMMI"), by Fleetwood RV, Inc., on November 11, 2013.

- (5) On motor homes affected by this recall, certain seat belt assemblies, which are potentially noncompliant with S4.3(g) of FMVSS 209, may have been installed.

The affected seat belt assemblies were manufactured by:

Indiana Mills and Manufacturing Inc.
 18881 US 31 North
 Westfield, IN 46074
 Contact Person: Lisa Hanson
 Director of Corporate Quality
 Phone: 317-867-8451
 Fax: 317-896-2142

According to the Defect and Non-compliance Responsibility and Report supplied by IMMI.:

"Certain IMMI seat belt assemblies equipped with L9 buckles do not satisfy the requirements of S4.3 (g) of FMVSS 209. When the push button on the buckle is pressed to release the latch plate for egress, the latch plate can become partially engaged with the buckle. Under this circumstance, the partially engaged latch plate may not separate from the buckle when a force of 22N is applied. The root cause of the noncompliance is associated with the locking pawl (part number 916030) inside the L9 buckle. Some locking pawls from specific manufacturing lots were produced with an excessively large burr. The burr on the locking pawl can catch the edge of the latch plate when the button is pressed to unlatch the buckle, causing a partial engagement condition."

- (6) Not applicable.
- (7) On November 11, 2013 Fleetwood RV, Inc. received an email notification from IMMI, which included:
- A copy of IMMI's non-compliance report.
 - A list of purchase orders and part numbers for seat belt assemblies shipped to Fleetwood RV's manufacturing facility between August 15, 2013 and October 15, 2013, and to Fleetwood's parts and service facility between August 9, 2013 and September 12, 2013.

Fleetwood RV, Inc., is relying upon the test results detailed in IMMI's Defect and Non-compliance Report in deciding that a non-compliance exists.

Fleetwood RV is not aware of any accidents or injuries which have resulted from this non-compliance.

- (8) Fleetwood RV dealers will inspect the seat belts in potentially affected vehicles according to an inspection guide provided by IMMI. Seat belts determined by the inspection to be non-compliant equipment will be replaced. Repairs will be at no charge to owners.

Pursuant to 49 CFR 577.11(e) Fleetwood RV does not plan to provide reimbursement notification to owners because all involved vehicles are covered under the new vehicle warranty.

- (9) Fleetwood RV intends to conduct a dealer notification by e-mail in December 2013. Fleetwood RV intends to conduct a customer notification in December 2013.

Fleetwood RV does not foresee any problems with implementing this voluntary recall campaign.

- (10) Copies of subsequent correspondence will be submitted to the NHTSA within five (5) working days of distribution. This correspondence will include:

- I) Letter of dealer notification
- II) Letter of customer notification
- III) Service Bulletin

A draft of these documents will be forthcoming for your review. If additional information is required, please contact Joyce Geels who can be reached by phone at 260-724-5795 or by e-mail at: joyce.geels@fleetwoodrv.com.

Sincerely,



Craig S. Biazo
National Warranty Manager