



ASTON MARTIN

RECEIVED

By Recall Management division at 1:41 pm, Nov 22, 2013

October 23, 2013

Ms. Jennifer Timian
Chief, Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D. C. 20590

Dear Ms. Timian:

RE: Aston Martin Recall 13V228

We refer to our letter dated October 9, 2013, which advised NHTSA of an amendment to the Defect Information Notice (Part 573 Report) that was filed by Aston Martin on May 29, 2013 regarding throttle pedal arm breakage in certain Aston Martin vehicles.

As explained in our previous letter, Aston Martin received information of throttle pedal arm breakage in a vehicle in the United States that was repaired in the recall, as well as one report of throttle pedal arm breakage in a vehicle in the United States that received the recall repair throttle pedal arm as a service part. Aston Martin decided on October 2, 2013 that the remedy initially offered for Recall 13V228 is not meeting our expectations for effectiveness and will need to be changed. In addition, Aston Martin decided on October 18, 2013 that the population for this recall should be expanded in the United States to include additional models that we now believe could be at risk of throttle pedal arm breakage.

It is Aston Martin's intention to re-notify all customers who already received the initial recall remedy and/ or notice ("**Recall Population A**"), and advise them that the recall must be performed again on their vehicles. In addition, customers who were not part of the original recall population ("**Recall Population B**") will receive recall notices. Please find attached for your review draft customer recall notifications for each of the Recall Population A and Recall Population B. Aston Martin expects that this action will require a restart of the six required quarterly reports, beginning when the new customer notification begins.

Accordingly, we request that you accept this as an amendment to the following items in the May 29, 2013 Defect Information Notice (RA-03-0016).

NHTSA assigned Campaign Number **13V-228** to this recall and Aston Martin assigned it Recall Number **RA-03-0016**. We will assign an amended internal Recall Number for this campaign, being **RA-03-0016V2**.

Page 1 of 3



573.6 (c) (2) – Potentially Affected Vehicles

Listed models manufactured from November, 2007 through October, 2013 (the information listed below includes both Recall Population A and Recall Population B):

Model	Registered & AMLNA Fleet	Port & Dealer Un-Registered	Build Range (MM/YY)
DB9 Coupe	424	37	12/07- 10/13
DB9 Volante	502	70	11/07- 10/13
DBS Coupe	456	1	11/07- 10/13
DBS Volante	203	1	05/09- 10/13
Virage Coupe	120	0	01/11- 08/12
Virage Volante	156	0	01/11- 08/12
V8 Vantage Coupe	810	59	11/07- 10/13
V8 Vantage Roadster	697	60	11/07- 10/13
V8 Vantage S Coupe	161	17	11/10- 10/13
V8 Vantage S Roadster	122	12	11/10- 10/13
V12 Vantage Coupe	191	4	06/10- 10/13
Rapide	644	0	02/10- 12/12
Rapide S	82	75	10/12- 10/13
TOTAL	4568	336	N/A

573.6 (c) (8) – Identify the Remedy

The remedy is to fit new pedal assemblies in place of assemblies with suspect pedal arms and, in respect of left hand steering vehicles only, to inspect (and if necessary, to adjust) the position of the foot well scuff plate.

The new remedy is different from the initial recall action as we are now using new quality assured pre-mixed pedal material sourced from a new supplier. Additionally for left hand steering vehicles, we are optimizing the position of the foot well scuff plate to facilitate maximum throttle opening.

Aston Martin has an established Safety Related Recall Process in place to ensure that end user customers and Aston Martin Dealers are fully advised and reimbursed through our Warranty System. New Recall Action document: RA-03-0016V2 provides the necessary details in this regard, inclusive of a repair process and repair time, additionally a Dealer Quarantine Notice and customer communications strategy. A draft copy of RA-03-0016V2 is enclosed.

Mailings to customers will be facilitated using Aston Martin's own corporate CRM database, plus Dealer records from the VIN based customer files available. Additionally, POLK will be used.

The Aston Martin customer letters will accompany the RA-03-0016V2 Dealer documentation suite alerting all Aston Martin Dealers to immediately carry out the amendment to the Safety Related Recall Action, on vehicles previously modified by the original recall action, and those yet to be recalled.

573.6 (c) (10) – Provide a schedule (with specific dates) to notify relevant parties of the Recall Action.

On the date of this letter, we will notify Aston Martin Dealers of the Recall Action through Aston Martin's Dealer website www.astonmartintechinfo.com, the Aston Martin Dealer Communication System, and by email. The following documents will be communicated to Dealers:

1. Safety Recall Action Notice RA-3-0016V2;
2. Quarantine Notice QN-03-0017V2;
3. VIN list of affected vehicles by Dealer;
4. Customer notification letter for Recall Population A (subject to NHTSA's comments);
5. Customer notification letter for Recall Population B (subject to NHTSA's comments);
and
6. Change of Ownership or Address Form.

Subject to NHTSA's approval of the customer notification letters, Aston Martin Lagonda of North America, Inc., will contact POLK to facilitate direct customer mailings.

Please contact the undersigned if you have any questions regarding this amendment. Thank you.

Sincerely,



Bill Donnelly
General Manager – Global After Sales Operations