



GENERAL MOTORS LLC  
Vehicle Safety and Crashworthiness

November 12, 2013

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE – Room W45-306  
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR §573.6 as it applies to a determination by General Motors of a noncompliance involving certain 2014 Chevrolet Malibu vehicles.

573.6(c)(1): Chevrolet Brand of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2014 model year Chevrolet Malibu vehicles fail to conform to Federal Motor Vehicle Safety Standard 103 for windshield defrosting and defogging. The heating, ventilation, and air conditioning (HVAC) control in these vehicles may intermittently become inoperable when the vehicle is started. If this occurs, the HVAC mode will remain in the latest mode set prior to the vehicle being shut off. If the windshield defrost was not previously on, it cannot be turned on until ten minutes after the vehicle is turned off and then restarted. If this happens when the defrost system is required, it may decrease the driver's visibility and result in a crash.

573.6(c)(7): On October 29, 2013, a GM North America Product Investigation Engineer was assigned to investigate the issue which occurred in another region on a similar vehicle. A compliance assessment was completed and it was determined that the vehicles may not meet all requirements of the regulation.

The issue was presented to the Field Performance Evaluation Review Committee and on November 7, 2013, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): Dealers are to reflash the electronic climate control module.

GM sent the dealer bulletin on November 7, 2013 and anticipates sending the owner letters on December 6, 2013.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.



573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

573.6(c)(11): GM's assigned recall number is 13380.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with a large, stylized initial "M" and a long, sweeping underline.

M. Carmen Benavides, Director  
Product Investigations and Safety Regulations

13380  
Attachment

573.6(c)(2),(3),(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	1	2014	42,696	06/12/2013	11/05/2013	Malibu	*
	GM Total:		42,696				

\* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Company Name: Mobis North America  
Address: 23255 Commerce Drive  
Farmington Hills, MI 48335  
Phone: 248-231-9177  
Contact: Mohammad Shamsher  
Email: mShamsher@mobis-usa.com

The ICS Faceplate is manufactured in China.

Company Name: Behr-Hella Thermocontrol GmbH  
Address: Hansastrasse 40  
D-59557 Lippstadt  
Germany  
Phone: +49 2941 66 - 6089  
Contact: Mr. Daniel Röscheisen  
Email: daniel.roescheisen@bhtc.com

The ECC Silverbox is manufactured in China.