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Compliance Dept.

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# SERVICE PROCEDURE

13511

NOVEMBER 2013

**SUBJECT: SAFETY RECALL**  
**Flip Seat on certain CE and RE bus models built 06 October 2005 through 18 April 2012 with the C.E. White Flip Seat**

## **DEFECT DESCRIPTION**

The C.E. White Company has determined that a safety related design defect exists in certain flip seats installed in certain IC Buses™. The occupant of the adjacent seat located to the rear of the flip seat could suffer a pinch point injury to their toes and / or foot as a result of this condition.

## **MODELS INVOLVED**

This safety recall involves certain CE and RE bus models built 06 October 2005 through 18 April 2012 with the C.E. White flip seat.

## **PARTS INFORMATION**

**NOTE: The scope of buses requiring the 39-in seat guard is very narrow in that it affects ONLY the 29 VINs listed below the Parts Information section. There is also ONLY ONE bus that requires a 30-inch seat guard, DO NOT preorder 39-in seat guards or 30-in seat guard for inventory, and only order 39-in seat guards or 30-in seat guard when customer repair request is confirmed for one of the VINs listed below. This will allow 39-in seat guards and / or 30-in seat guard to be available for each dealer when a customer requests repair.**

<b>Part Number</b>	<b>Part Description</b>	<b>Quantity</b>
8900241R91	Kit, Flip Seat Guard, 45 In (used on all buses except Clovis Unified School and Sanger Unified School buses)	1
8900242R91	Kit, Flip Seat Guard, 39 In W/Bar LH (used only on Clovis Unified School and Sanger Unified School buses)	1
8900243R91	Kit, Flip Seat Guard, 30 In (used only on Brockport School District bus)	1

**8900241R91** contains the following parts:

Part Number	Part Description	Quantity
2512391C1	Rivet, 0.18 X 0.501, Steel	4
2512392C1	Guard, Flip Seat, 45 In ABS	1

**8900242R91** contains the following parts:

Part Number	Part Description	Quantity
2512391C1	Rivet, 0.18 X 0.501, Steel	4
2512393C1	Guard, Flip Seat, 39 In LH W / Bar Opening	1

**8900243R91** contains the following parts:

Part Number	Part Description	Quantity
2512391C1	Rivet, 0.18 X 0.501, Steel	4
2512394C1	Guard, Flip Seat, 30 In ABS	1

**VINs shown below require 39-in guard P/N 8900242R91. All other campaign related units will require 45-in guard P/N 8900241R91:**

4DRBWAAR0CB614027  
 4DRBWAAR0CB614030  
 4DRBWAAR1CB614019  
 4DRBWAAR1CB614022  
 4DRBWAAR1CB614036  
 4DRBWAAR1CB696186  
 4DRBWAAR2CB614014  
 4DRBWAAR2CB614028  
 4DRBWAAR2CB614031  
 4DRBWAAR3CB614023  
 4DRBWAAR3CB614037  
 4DRBWAAR4CB614015  
 4DRBWAAR4CB614029  
 4DRBWAAR4CB614032  
 4DRBWAAR5CB614024

4DRBWAAR5CB614038  
 4DRBWAAR6CB614016  
 4DRBWAAR6CB614033  
 4DRBWAAR6CB696183  
 4DRBWAAR7CB614025  
 4DRBWAAR8CB614017  
 4DRBWAAR8CB614020  
 4DRBWAAR8CB614034  
 4DRBWAAR8CB696184  
 4DRBWAAR9CB614026  
 4DRBWAARXCB614018  
 4DRBWAARXCB614021  
 4DRBWAARXCB614035  
 4DRBWAARXCB696185

**VIN shown below requires 30-in guard P/N 8900243R91:**  
 4DRBUAAN69B059189

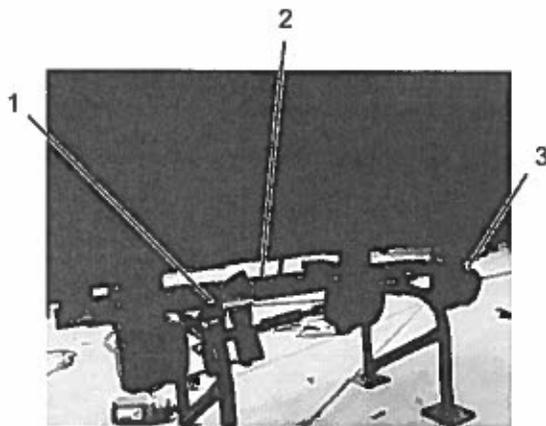
## **SERVICE PROCEDURE**

**WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY AND / OR DEATH.**

**WARNING! IF THE VEHICLE MUST BE RAISED, DO NOT WORK UNDER THE VEHICLE SUPPORTED ONLY BY JACKS. JACKS CAN SLIP OR FALL OVER, POTENTIALLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY AND / OR DEATH.**

**WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN PERSONAL INJURY AND / OR DEATH.**

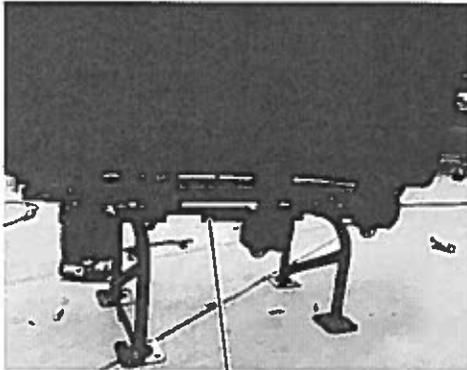
1. Bring vehicle into shop and park on flat surface.
2. Shift transmission to park or neutral and set parking brakes.
3. Install wheel chocks.



0000057754

**Figure 1. Main Mounting Bar.**

1. Bolt (3)
  2. Main mounting bar
  3. Retractor belt bracket (2)
4. Remove three bolts (Figure 1, Item 1) and main mounting bar (Figure 1, Item 2) from retractor belt brackets (Figure 1, Item 3), and allow retractor belt brackets to hang (Figure 1).



1

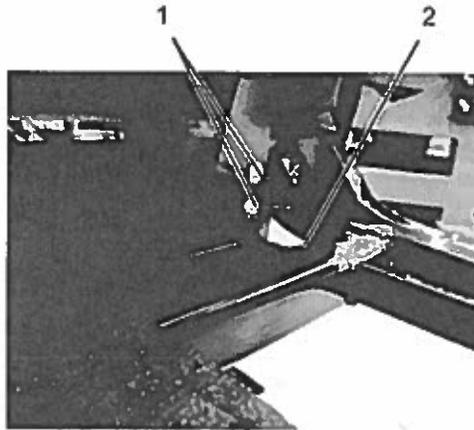
0000957755

**Figure 2. Safety Guard.**

1. Safety guard

**NOTE: Perform Step 5 at wall and aisle sides of seat.**

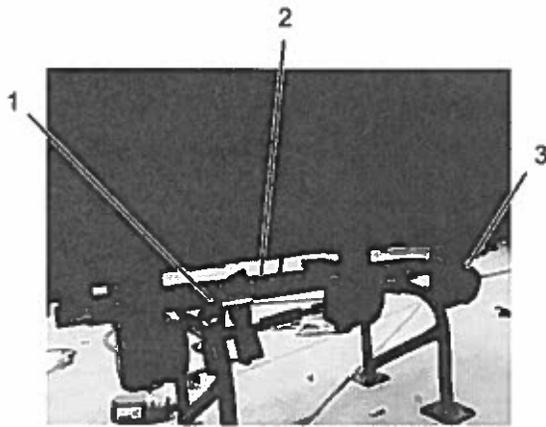
5. From rear side of seat, position safety guard (Figure 2, Item 1) as shown.



000057751

**Figure 3. Safety Guard Installation.**

1. Rivet (4) (two shown)
  2. Safety guard
- 
6. Drill four 3/16-in holes (two on each end) through cushion flip frame hinge and safety guard (Figure 3, Item 2).
  7. Install safety guard onto seat with four 3/16-in rivets (Figure 3, Item 1).



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**Figure 4. Main Mounting Bar.**

1. Bolt (3)
2. Main mounting bar
3. Retractor belt bracket (2)

8. Install main mounting bar (Figure 4, Item 2) to retractor belt brackets (Figure 4, Item 3) with three bolts (Figure 4, Item 1).
9. Remove wheel chocks.

**END OF SERVICE PROCEDURE**

## LABOR INFORMATION

Operation Number	Description	Time
A40-13511-1	Install Plastic Guard	0.3 hr

## CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



DO NOT REMOVE

**INTERNATIONAL**

Campaign No. \_\_\_\_\_

VIN \_\_\_\_\_  
Eng.# \_\_\_\_\_

**COMPLETED**

Service Location Code # \_\_\_\_\_

DO NOT REMOVE

## ADMINISTRATIVE / DEALER RESPONSIBILITIES

### WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 13511.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submissions, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, a barrel of oil, or a tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

1. Inspected (No repair required).
2. Inspected and repaired.
3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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## **UNITED STATES AND POSSESSIONS**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

## **NAVISTAR, INC.**