



9-17-2013

NHTSA Recall No. – 13V-460

( End User )

## “IMPORTANT SAFETY RECALL NOTICE”

“This notice applies to your vehicle or vehicles”

Please see the attached list of the affected VIN numbers.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Coach and Equipment Mfg. Corp. has decided that a defect which relates to motor vehicle safety exists on buses equipped with an A&M Systems Power Door Actuator. These buses manufactured between August 2009 and May 2010, are being recalled.

The power actuator above the entry door contains a PC Board that may overheat. Overheating of the PC board may result in a vehicle fire.

Refer to the Technical Bulletin DOC00039 for complete details. Then immediately locate and inspect the affected buses in your fleet for a model 3230 PC board located on the A&M Systems Power Door Actuator. Upon completing the inspection of your fleet you should contact the A&M Systems Warranty Administrator at 574-522-5000 Ext.15 or at [nluken@anmsystems.com](mailto:nluken@anmsystems.com) to request any replacement PC boards. Replace the model 3230 PC boards with a replacement PC board following the instructions supplied by A&M Systems Incorporated.

Coach and Equipment Mfg. Corp., incorporation with A&M Systems Incorporated will provide free of charge instructions, replacement PC boards and up to (1) hour of labor.

If you have already paid to have your PC Board repaired for this condition, you may be eligible for a reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement. Please review the enclosed instructions or contact A&M Systems Warranty Administrator at 574-522-5000 Ext.15 or at [nluken@anmsystems.com](mailto:nluken@anmsystems.com) for more information.

If after attempting to have your vehicle repaired you believe that you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the administrator, National Highway safety administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



Thank you for prompt attention to this matter. Your safety and satisfaction with the buses and services Coach and Equipment Mfg. Corp. provides to you are important to us and we regret this inconvenience to you. Please call the A&M Systems Warranty Administrator at 574-522-5000 Ext.15 or Coach and Equipment Mfg. Corp. at 315-694-9048, if you have any questions.

Sincerely,

George D'Amato  
Recall Administrator  
Coach and Equipment Mfg. Corp.