



25161 Leer Dr  
Elkhart, IN 46514

NHTSA Recall No. 13V-410  
Transport Canada Recall No. 2013-307

## ***IMPORTANT SAFETY RECALL***

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Goshen decided that a defect which relates to motor vehicle safety exists in certain *GC II, Pacer II, Sentinel, G-Force, and Wolverine* buses manufactured between August 2009 and May 2010 that have A&M Door Systems installed.

The vehicles subject to this recall campaign were manufactured with the defective door systems. A&M has decided that the affected door headers contain a Model 3230 PC Board that can over-heat and result in a fire.

### **What We Will Do**

Goshen in cooperation with A&M will inspect your bus to see if it contains the defective door system. If your bus contains the defective door system, the Model 3230 PC Board internal to it will be replaced. This inspection and replacement should take no more than one hour to complete. This inspection and replacement will be done at no cost to you.

### **What You Should Do**

Please refer to the attached Technical Bulletin from A&M. Immediately locate and inspect the affected unit(s) in your fleet. For further information or assistance please contact Nicole Luken at 574-522-5000 ext. 15. If you experience any trouble regarding the completion of this recall, please contact Goshen at 574-970-6300.

### **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Goshen fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our buses.

Sincerely,

Donal Hasty  
Director of Engineering