



Workhorse Custom Chassis
1675 E. Whitcomb Ave
Madison Heights, MI 48071

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Compliance Dept.

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Compliance Dept.

A NALSTAR COMPANY

IMPORTANT SAFETY RECALL 51302-C

OCTOBER 2013

Dear Workhorse Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Workhorse has decided that a defect which relates to motor vehicle safety exists in certain W42 and W62 model chassis built 13 July 2012 thru 12 October 2012 with hydraulic brakes.

REASON FOR THIS RECALL

The brake fluid level indicator switch (FLI) may move out of position. If the FLI switch is out of position, the driver may not get a warning if the fluid level is low.

RISK TO MOTOR VEHICLE SAFETY

A low brake fluid level without warning may cause an increase in stopping distance and may contribute to a vehicle crash which may result in property damage, personal injury, or death.

DEFECT REMEDY

The repair will involve installation of a redesigned FLI switch. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 40 minutes to complete.

ACTIONS YOU SHOULD TAKE

Workhorse's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any Workhorse dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-877-246-7731 or by using the dealer locator at <http://www.workhorse.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any Workhorse® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Workhorse has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Workhorse requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Workhorse Custom Chassis, LLC