



## Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

October 28, 2013

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

RE: Part 573 Defect and Noncompliance Report

Dear Sir or Madame,

Forest River, Inc. has decided that there is a noncompliance on the Federal Certification label and Tire Information Tag placed on Flagstaff, Rockwood, Cherokee, Salem and Surveyor Recreational Vehicle built between 11/12/2007 and 4/28/2011 and is notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance.

Forest River, Inc.  
55470 C.R. 1 P.O. Box 3030  
Elkhart, Indiana 46515-3030  
574-389-4600  
Email: [forestriverinc.com](mailto:forestriverinc.com)

William G. Conway Jr. Chief Corporate Engineer is the contact for information on this recall.  
Telephone: 574-534-6913, Fax 574-343-5967, Email: [bconway@forestriverinc.com](mailto:bconway@forestriverinc.com).

This report is prepared by William G. Conway Jr. Chief Corporate Engineer.

Regards,

William G. Conway Jr.  
Forest River, Inc.  
574-534-6913  
Fax: 574-343-5967  
Email: [bconway@forestriverinc.com](mailto:bconway@forestriverinc.com)

Identify the Vehicles involved in the recall;

Makes: Flagstaff, Rockwood, Cherokee, Salem, and Surveyor trailers.

Model Numbers: Cherokee CKF235B and CKF245L; Salem model STT29FBSRV;  
Surveyor SVT303;

Production dates: Beginning: 11/12/2007 ending 4/25/2011 on certain models as indicated above.

Vehicle Type: Flagstaff, Rockwood, Cherokee, Salem and Surveyor are recreational trailers.

Body Style: Travel Trailer.

Descriptive information which characterizes/distinguishes the recalled vehicle from those model vehicles not included in the recall:

They are specific model numbers as mentioned above that used a specific tire size.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. 100%.

Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

There is a potential of 831 units

Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Less than 5% of the units produced within this time frame.

Identify and describe how the recall population was determined:

Units are categorized in our Corporate Computer System by model. All invoicing to dealers, VIN numbers, serial numbers and warranty retail information can be cross referenced to these models. It is a simple matter of requesting all information for a specific model number; this is processed as a spread sheet with all the pertinent information.

Describe the defect and noncompliance.

The tire size and air pressure information on the models Federal Certification Tag and Tire Information Tag were incorrectly stated as ST225/75R15/C tires at 65 PSI tire pressure. The tires that were installed on the units are rated at 50 PSI tire pressure according to the tire manufacturer.

Describe the consequences of the defect or noncompliance:

The tires are not rated for the 65 PSI tire pressure and may cause a failure in the tire resulting in loss of control and possible property damage and personal injury

Identify any warning that can precede or occur:

The tire may experience uneven tread wear and possible blow out.

With respect to a defect a chronological summary (including dates) of all the principle events that are the basis for the determination of the defect:

It was brought to our Quality Control Department by the Service and Warranty Department that the tire size and pressure on the Federal Certification Label and Tire Information Tag did not match the information that was printed on the sidewall of the tires on a particular unit that was being serviced for an unrelated repair approximately 10/17/2013. We then ran a database search of all weigh records for the corporation specifically for the ST225/75R15/C tire and 65PSI tire pressure to produce the listing of the VIN numbers of the units with incorrect tire pressures on the labels. We do not have any warranty or service calls on this issue.

Furnish a description of the manufacturer's remedy for the defect or noncompliance:

The information has been corrected in the corporate computer system.

Clearly describe the distinguishing characteristics of the remedy component/assembly verses the recalled component/assembly.

There will be no difference between the remedy and the recall Federal Certification labels or Tire Information Tag except for the tire pressure correction.

Identify and describe how and when the recall condition was corrected in production.

The units in production and staged for shipment have had corrected labels printed and applied in place of the incorrect ones in late April of 2011 however it was not followed through to review the products prior to this date.

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers and purchasers.

Corrected will be printed and sent to the dealer or retail customer of record for installation on the unit upon receipt of a recall number from NHTSA, the required documents for this recall will be processed immediately.

Regards,

William G. Conway Jr.  
Chief Corporate Engineer  
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