



ENTEGRA
COACH®

13V-516
2 Pages

October 18, 2013

Associate Administrator for Enforcement
Department of Transportation
National Highway Traffic Safety Administration
Office of Enforcement NVS-200 Room W45-306
1200 New Jersey Avenue S.E.
Washington, DC 20590

Dear Sir or Madam:

Pursuant to 49 CFR Part 573, Entegra Coach (“Entegra Coach” or the “Company”) is submitting this report to NHTSA concerning a recall campaign, which is being voluntarily initiated. Specific information is as follows:

573.6(c)(2)

Affected vehicles are select model year 2010, 2011, 2012, 2013, 2014 Entegra Coach Anthem & Cornerstone.

The affected vehicles were manufactured between December 16, 2009 and April 30, 2013.

The recall population was determined from the manufacturing records for the Company’s manufacturing plant in Middlebury, Indiana, which produced the affected recreational vehicles.

573.6(c)(3)

A total of 353 vehicles are subject to this recall. Specific Vehicle Identification Numbers (VIN) are as follows:

Model year 2010, 2011, 2012, 2013, & 2014 vehicles with a starting VIN of
4VZBT1D98A and ending with 4VZVU1E9XD .

573.6(c)(4)

Entegra Coach is recalling 100 percent of the affected vehicles identified in the scope.

573.6(c)(5)

Entegra Coach has determined through normal use and motor coach travel, power cables from the exterior freezer may come in contact with the freezer sliding tray rails. Continuous and repeated rubbing of the power cables against the sliding tray rails could expose the interior wires of the power cable

573.6(c)(6)

On September 6th, Entegra Coach received an E-Mail communication outlining damage to the exterior freezer power cable. This prompted an internal investigation. At the conclusion of that investigation, Entegra Coach determined that a recall was necessary.

573.6(c)(8)

The remedy for this issue is to insert all freezer power cables into split loom (PVC) conduit, and secure the conduit to the coach basement floor using (2) "P" clamps.

Copies of the repair instructions, dealer notification letters, and owner letters will be provided to the agency within 10 business days. Entegra Coach is contacting all dealers and retail owners of the affected vehicles. Upon notification Entegra Coach is prepared to begin dealer notification within 5 business days after approval, and to owner's ten business days subsequent to dealer notification.

Thank you for your assistance,

A handwritten signature in black ink, appearing to read 'Kalen J. Scalf', written in a cursive style.

Sincerely,

Kalen J. Scalf
Corporate Engineering Data Analyst