

13E-057
(8 pages)



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▼
 Date of Fax: 10/3/13
 Company: NHTSA
 Topic: EQ13-006
 CC: _____

▼
 From: KENNETH LAIL
 Attention: CYNTHIA GLASS
 # of Pages (including cover)*: 9
 Urgent For Review For Comment
 Please Reply Please Recycle

▼
Message:

OVR SECOND RESPONSE (FAXED 9.9.13)
ANOTHER FORM 573

OUR CUSTOMER LIST ATTACHED.

[Signature]
10.3.13

RECEIVED

By Recall Management Division at 11:43 am, Oct 17, 2013

Safety Defect and Noncompliance Report Guide for Equipment

PART 573 Defect and Noncompliance Report

Date: OCTOBER 3, 2013

This report serves as [insert reporting party's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the equipment at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name:

Equipment's brand or trademark name owner(s) (where applicable):

Designated Agent (imported equipment):

N/A

If this notification concerns equipment that was installed in new motor vehicles or new items of motor vehicle equipment, identify by name, address, and telephone number each vehicle manufacturer and equipment manufacturer who purchased that equipment:

N/A

REFER TO: EQ 13-006

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

INSTALLED "DEFECTIVE ALLEGED" FASTEC DEAD BOLT LATCHES IN ACCESS EXTERIOR DOORS THAT WE MAKE FOR CARGO AND SPECIALTY TRAILERS. (NO RVs)

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

KENNETH HALL, PRESIDENT
KEYLINE SALES, INC. 2502 MARINA DR. - P.O. BOX 1861
KEYLINE@KEYLINE-SALES.ELKHART.COM ELKHART, IN 46515
(PH) 514-294-5101 (FAX) 514-262-8845

Manufacturer's assigned campaign number (where applicable): EQ 13-006

II. Identification of the Recall Population and Its Size

Complete the tables below for each item of equipment subject to this notification. Additional tables may be necessary where there are more than three items subject to a notification.

Type of equipment (e.g., tire, child restraint, headlamp):	DEAD BOLT LATCH
Part/Model number:	FASTEC MODELS 43610 CHR, 40610 CHR, 44610, Q3
Size and function (where applicable):	DOOR LATCHING / LOCKING
Inclusive dates of manufacture (month and year):	JAN 2006 - APRIL 2013
Other information necessary to describe this equipment:	REFER TO FASTEC EQ 13-006 (DIV. OF WESCO)
Total number of these items of equipment:	277 PCS PURCHASED

Type of equipment (e.g., tire, child restraint, headlamp):

Part/Model number:
Size and function (where applicable):
Inclusive dates of manufacture (month and year):
Other information necessary to describe this equipment:
Total number of these items of equipment:

Type of equipment (e.g., tire, child restraint, headlamp):
Part/Model number:
Size and function (where applicable):
Inclusive dates of manufacture (month and year):
Other information necessary to describe this equipment:
Total number of these items of equipment:

Provide the following information as to all the items of equipment ("the recall population") identified above:

Grand total number of items of equipment in the recall population: 277

The percentage of the recall population you estimate actually contain the defect or noncompliance:

UNKNOWN BY US. ALL LATCHES WERE OPERABLE DURING OUR FINAL INSPECTION OF DOORS BEFORE PACKAGING FOR SHIPMENT. WE HAVE NEVER RECEIVED ANY REPORT OF FAILURE.

[Signature]
10-1-13

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

~~WESCO DETERMINED QUANTITY OF LATCHES SOLD TO KEYLINE SALES DURING PERIOD. WE HAVE NO SUCH RECORD OF PURCHASES.~~

Describe how the recall population is different from any similar items of equipment not subject to this notification:

INSIDE LATCHING/UNLATCHING AND KEYING MECHANISM.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

JAMMING OF LOCK CYLINDER WHEN KEY IS REMOVED, WHILE IN 9 O'CLOCK POSITION

Describe the cause(s) of the defect or noncompliance condition.

MAN LOCK INSIDE OF DOOR SO THAT PERSON CANNOT ESCAPE.

Describe the consequence(s) of the defect or noncompliance condition.

UNKNOWN - REFER TO FASTEC DIK WESCO
EQ 13-006

Identify any warning(s) that may precede the defect or noncompliance condition.

UNKNOWN

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

UNKNOWN

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

UNKNOWN - REFER TO FASTEC
EQ 13-006

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

WE WOULD LIKE TO KNOW, WE HAVE ASKED WESCO BUT HAVE NOT HEARD FROM THEM.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

WESCO INDICATED THAT THEY WOULD CONTACT OUR CUSTOMERS THAT MAY HAVE RECEIVED DEFECTIVE LATCHES IN THE DOORS THAT WE BUILT, WESCO HAS OUR CUSTOMER LIST, (COPY ATTACHED)

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

UNKNOWN

Describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

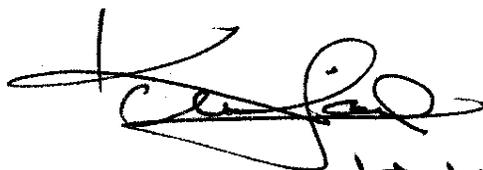
SPECIFICALLY UNKNOWN.

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

WE ARE NOT THE LOCK
MANUFACTURER. WE ARE NOT
KNOWLEDGABLE ON THE ABOVE
ISSUES, DATES, NOTIFICATION
PROCEDURES,


10.1.13