



## IMPORTANT SAFETY RECALL NOTICE: 13V-

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Collins Bus Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2009 & 2010 Collins buses equipped with Electric Door Actuator PC Board.

**! I M P O R T A N T !**  
>Your bus is being recalled.  
>You should contact your nearest  
dealer for inspection and repair.

### Why is a recall being conducted?

The electric door opener PC Board (Model 3230) has the potential of over-heating. This PC Board was installed on certain buses that were manufactured from August 1, 2009 to March 31, 2010. Additionally, PC boards that were field replaced during this time period could be affected and will need to be inspected. The situation could cause the PC Board to overheat, increasing the risk of a fire.

### What are we doing about the problem?

Refer to A&M systems, Inc. Technical Bulletin DOC00039 for complete details of identifying and replacement of the effective PC Boards. A&M Systems Customer Service will provide the required parts and instructions. These repairs are offered to you free of charge.

### What should you do?

Contact A&M Systems Inc. for materials at A &M System Customer Service at 574-522-5000 ext. 15 or email Nicole Luken at [nluken@anmsystems.com](mailto:nluken@anmsystems.com). After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to Collins Bus Corporation.

### What if you no longer own this bus?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

### Who should you contact if you have further questions or concerns?

Ginger Markus, Warranty Coordinator  
Collins Bus Corporation  
415 West 6<sup>th</sup> Street  
South Hutchinson, KS 57505  
(800) 533-1850, ext. 424  
Email: [ginger.markus@collinsbus.com](mailto:ginger.markus@collinsbus.com)  
Fax: (620) 662-3838

(over)

COLLINS BUS NOTIFICATION PROGRAM

13V-

### Owner Response Postcard

**VIN #**  
**Collins Unit Number**

- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: \_\_\_\_\_ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

\_\_\_\_\_  
Owner's (or Former Owner's) Signature



**SAFETY RECALL NOTICE**

**Collins Bus Corporation Recall 13V**

**VIN: #**

**Unit:**

LANETT CITY SCHOOLS  
105 N LANIER AVE  
LANETT, AL 36863

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

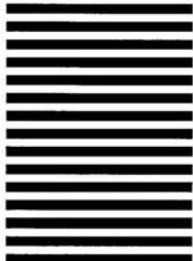
If you have already paid to have your bus repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, call Ricon at (800) 322-2884. If after having attempted to take advantage of this recall you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause; your safety is our first concern.

Sincerely,  
Collins Bus Corporation



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 593 HUTCHINSON KS

POSTAGE WILL BE PAID BY ADDRESSEE

COLLINS BUS CORPORATION  
PO BOX 2946  
HUTCHINSON KS 67504-9951

