

Campaign Numbers:
2A31, 2A32, 2A33, 2A34, 2A35, 2A36

CUSTOMER REIMBURSEMENT PLAN

Suzuki Motor of America, Inc.

If your motorcycle is included in the recall and you have paid for replacement of the front brake master cylinder or other repairs to address the defect that led to this recall, you may be eligible for full or partial reimbursement. This reimbursement plan covers 2004-2013 Suzuki GSX-R600, 2004-2013 Suzuki GSX-R750, and 2005-2013 Suzuki GSX-R1000 motorcycles.

Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc., will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge for the same repair.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when inadequate documentation is not submitted by the claimant. This includes a proof of ownership, a repair order, and proof of payment for the repair.

To request reimbursement for a previous repair, contact your Suzuki dealer.