

**Campaign Numbers:**  
**2A31, 2A32, 2A33, 2A34, 2A35, 2A36**

**CUSTOMER REIMBURSEMENT PLAN**  
**Suzuki Motor of America, Inc.**

If your motorcycle is included in the recall and you have paid for replacement of the front brake master cylinder or other repairs to address the defect that led to this recall, you may be eligible for full or partial reimbursement. This reimbursement plan covers 2004-2013 Suzuki GSX-R600, 2004-2013 Suzuki GSX-R750, and 2005-2013 Suzuki GSX-R1000 motorcycles. Please note the following conditions for reimbursement:

- Only repairs made to address the defect that led to this recall are reimbursable. Additional expenses such as towing, car rental, accommodations, damage repairs, etc. will not be reimbursed. Reimbursement will not be provided for routine scheduled maintenance.
- Reimbursement may be limited to the suggested list price for parts, the Suzuki published flat rate time allowance for the repair, and the labor rate that an authorized Suzuki dealer in the same area would charge.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki Motor of America, Inc.
- Reimbursement claims may also be excluded when adequate documentation, as described below, is not submitted by the claimant.

To apply for reimbursement:

- 1) Complete the attached reimbursement form.
- 2) Attach a copy of the repair receipt or invoice. The repair receipt or invoice must indicate replacement of the front brake master cylinder or other repairs to address the defect that led to this recall. The receipt or invoice should show the model, Vehicle Identification Number (VIN), the name and address of the repairing facility, the itemized cost of repairs (parts and labor) and the date the work was completed.
- 3) Provide proof of ownership at the time of repair. Your current mailing address and phone number should be included.
- 4) Attach proof of payment such as a copy of the cancelled check, bank statement, cash receipt, or credit card receipt showing that you paid for the repair.
- 5) Mail the completed reimbursement form and copies of the required documents to:

**Suzuki Motor of America, Inc.**  
**ATTN: Customer Service Department**  
**3251 East Imperial Highway**  
**Brea, CA 92821-6795**

Note: Suzuki Motor of America, Inc. will act upon a reimbursement claim within 60 days of receipt.

**CUSTOMER REIMBURSEMENT CLAIM FORM**

Date Claim Submitted: \_\_\_\_\_

Complete Vehicle Identification Number (VIN): \_\_\_\_\_

Mileage at the Time of Repair: \_\_\_\_\_ Date of Repair: \_\_\_\_\_

Claimant Name (please print): \_\_\_\_\_

Street Address or P.O. Box Number: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Claimant Email Address: \_\_\_\_\_

Daytime Telephone Number (include area code): \_\_\_\_\_

Evening Telephone Number (include area code): \_\_\_\_\_

Amount of Reimbursement Requested: \_\_\_\_\_