

IMPORTANT SAFETY RECALL

October 21, 2013

CUSTOMER
STREET
CITY, STATE ZIP

IMPORTANT!

- ❖ Please be advised that your 2013-2014 Model Year FEC52, FEC72, FEC92 or FGB72 truck referenced by VIN below is open for a safety recall related to the transmission oil cooler hose clamps.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

SAFETY RECALL NOTIFICATION – C1006410 – Transmission Oil Cooler Hose Clamps
NHTSA SAFETY RECALL – 13V-421

Vehicle Identification Number – VIN

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect which relates to motor vehicle safety exists in the transmission oil cooler hose clamps. On affected vehicles, the transmission oil cooler hoses may leak transmission fluid (ATF) due to the use of hose clamps of insufficient tightening force. In the worst case, a quantity of ATF sufficient to prevent the transmission from shifting may leak from the assembly, rendering the transmission inoperative, causing a crash without warning.

If you're searching for a Dealer or
Parts and Service Center in your area,
try the "**Find a Dealer**" link at:

www.mitfuso.com

The hose clamps will be replaced on all affected vehicles. The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The scheduled time for repair is approximately 1.5 hours.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

A handwritten signature in black ink that reads "William P. Mohr". The signature is written in a cursive style with a long, sweeping underline.

William P. Mohr
Vice President, Service Operations