

**Mack Trucks, Inc.**

October 2, 2013

Subject: Safety Recall (SC0372, Steering Shaft)**Attention:**

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)

Mack Trucks, Inc. ("Mack Trucks")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c)(2)

Certain 2014 Mack CXU and GU model vehicles manufactured from May 10, 2013 through June 12, 2013.

The selection of vehicles was based on date of manufacture.

573.6(c)(3)

The total number of vehicles affected by the recall that were sold to customers in the United States is approximately five hundred thirty five (535).

573.6(c)(4)

The percentage of the vehicles containing the defect is unknown.

573.6(c)(5)

The upper and lower steering shaft pinch bolt may have not been torqued to specification. As a result, the steering shaft may come loose. This can cause loss of steering control, which may lead to a vehicle crash.

Mack Trucks has received no reports of vehicle crashes as a result of this condition. Therefore, Mack Trucks considers this as a proactive measure to protect the public and Mack Truck's customers from risk of a vehicle crash.



573.6 (c)(6)

Chronology of principle events that were the basis for the determination:

- 9/10/13 Products Reliability notifies Regulatory Affairs that torque tool found to be out of calibration
- 9/23/13 Information sent to Product Safety Committee for review and recommendation
- 9/26/13 Mack Trucks makes determination of a safety-related defect
- 10/2/13 Mack Trucks notifies NHTSA of the defect and that a voluntary safety recall will be performed to address the issue

Mack Trucks has received no field reports, warranty claims, customer complaints

573.6(c)(7)

Not applicable

573.6(c)(8)

Mack Trucks will initiate a voluntary owner notification, and recall all affected vehicles.

The recall repair will involve inspection and re-torque as required.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 3, 2011.

The number, which has been assigned to this recall by Mack Trucks, is SC0372.

A Safety Recall Alert will be released on October 18, 2013 informing dealers of the recall. Owner letters are scheduled to be mailed on or before December 9, 2013. An advance copy of the owner letter will be provided for NHTSA’s review and approval prior to release.

If there are any questions regarding this information, please feel free to contact me.

Sincerely,

Tim L. LaFon
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