

RECEIVED

By Recall Management Division at 11:55 am, Oct 17, 2013

13V-492
(3 pages)



Mack Trucks, Inc.

October 2, 2013

Subject: Safety Recall (SC0371, Loose Spindle Nuts)

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)

Mack Trucks, Inc. ("Mack Trucks")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c)(2)

Certain 2013 and 2014 Mack CHU, CXU, GU, LEU, and MRU model vehicles manufactured with pro-torque axle spindle nuts from August 28, 2012 through August 16, 2013.

The selection of vehicles was based on date of manufacture and sales code.

573.6(c)(3)

The total number of vehicles affected by the recall that were sold to customers in the United States is approximately one thousand one hundred fifty five (1,155).

573.6(c)(4)

The percentage of the vehicles containing the defect is unknown.

573.6(c)(5)

The pro-torque nut may not have been installed correctly, which may result in loosening of the nut. If the nut comes loose, the hub assembly may separate from the vehicle and result in a vehicle crash. This also presents a risk of impact with other motor vehicles or pedestrians which may result in property damage and personal injury.

Mack Trucks has received no reports of vehicle crashes as a result of this condition. Therefore, Mack Trucks considers this as a proactive measure to protect the public and Mack Truck's customers from risk of a vehicle crash.



573.6 (c)(6)

Chronology of principle events that were the basis for the determination:

- 8/19/13 Mack Trucks receives report of loose spindle nut. Investigation opened
- 8/23/13 Trucks with suspect spindle nut installation placed on hold pending inspection
- 8/30/13 Results of inspections reported to Regulatory Affairs
- 9/23/13 Documents submitted to Volvo Product Safety Committee for review and recommendation
- 9/26/13 Mack Trucks makes determination of a safety-related defect
- 10/2/13 Mack Trucks notifies NHTSA of the defect and that a voluntary safety recall will be performed to address the issue

Mack Trucks has received one field report dated August 19, 2013

573.6(c)(7)

Not applicable

573.6(c)(8)

Mack Trucks will initiate a voluntary owner notification, and recall all affected vehicles.

The recall repair will involve inspection and repair as required.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 3, 2011.

The number, which has been assigned to this recall by Mack Trucks, is SC0371.

A Safety Recall Alert will be released on October 7, 2013 informing dealers of the recall. Owner letters are scheduled to be mailed on or before December 9, 2013. An advance copy of the owner letter will be provided for NHTSA’s review and approval prior to release.



If there are any questions regarding this information, please feel free to contact me.

Sincerely,

Tim L. LaFon
VP, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
Greensboro, NC 27409
timothy.lafon@volvo.com
(336) 393-2233