

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 12 SEPTEMBER 2013

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: CRAFTSMEN INDUSTRIES, INCORPORATED
(also known as CRAFTSMEN)
Vehicle brand or trademark name owner(s) (where applicable): N/A - CRAFTSMEN PUR-
chased subject dead bolt locks for installation to custom vehicles.
Designated Agent (imported vehicles): DAVID P. WALSH, Warranty Administrator

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

According to 13E-039, Manufacturer is Fastec Industrial
Corporation a division of WESCO Distribution, Inc.
225 West Station Square Drive, Suite 700, Pittsburgh,
Pennsylvania 15219-1122 Phone 412 454 2554
www.wesco.com, CONTACT: BRYAN D. KOCHER, Senior Counsel

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed;

DAVID P. WALSH, WARRANTY ADMINISTRATOR
Craftsmen Industries, Inc. - St. Charles, MO 63301
Phone: 636 940 5839 FAX 636 940 8499
dwalsh@craftsmenind.com

Manufacturer's assigned campaign number (where applicable): NO SPECIAL NUMBER ASSIGNED.

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make:	<u>THERE ARE NO MAKES OR SPECIFIC MODELS; ALL ARE CUSTOM VEHICLES</u>
Model:	
Model Year(s):	<u>YEARS OF MANUFACTURE START JANUARY 1, 2006 & thru APRIL 30, 2011</u>
Inclusive dates of manufacture (month and year):	<u>NOTE: CRAFTSMEN DOES NOT KEEP</u>
Body Style/Type (for non-passenger cars):	<u>ACTUAL SHIPPING DATE RECORDED</u>
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	<u>CRAFTSMEN'S RECORDS ARE BASED UPON OUR INVOICE DATE.</u>
Total number of these vehicles:	<u>79 VEHICLES (TRAILERS, TRUCKS & DISPLAYS)</u>

Make:	<u>See Above</u>
Model:	
Model Year(s):	
Inclusive dates of manufacture (month and year):	
Body Style/Type (for non-passenger cars):	
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	

See Preceding Page

Total number of these vehicles:

Make:	<i>See Preceding Page</i>
Model:	
Model Year(s):	
Inclusive dates of manufacture (month and year):	
Body Style/Type (for non-passenger cars):	
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	
Total number of these vehicles:	

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: *UNKNOW COMPANY HAS BEEN IN BUSINESS SINCE 1986* } *79 Vehicles (includes vehicles manufactured by craftsmen and/or simply repaired by craftsmen)*

The percentage of the recall population you estimate actually contain the defect or noncompliance: *UNKNOWN, DUE TO INACCURATE AMOUNT OF TOTAL VEHICLES MANUFACTURED.*

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

THE ANNOUNCEMENT FROM WESCO WAS GIVEN TO ME BY
OUR STOCK ROOM MANAGER ON 6/26/13. THIS WAS
THE START OF OUR DATA COLLECTION TASKS, WHICH
BRINGS US TO THE CURRENT TASK.

Describe how the recall population is different from any similar vehicles not subject to this notification:

CRAFTSMEN HAS NO KNOWLEDGE OF HOW WESCO
DETERMINED THE RECALL POPULATION

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

AS DESIGNED, KEYS CANNOT BE REMOVED FROM THE
DEAD BOLT CYLINDER (THE BOTTOM CYLINDER) IN THE
LOCKED DOOR WHEN THE KEY IS IN THE HORIZONTAL
9 o'clock POSITION. INSTEAD, THE LOCK IS DESIGNED SO THAT A
KEY CAN BE REMOVED FROM THE DEAD BOLT.

Describe the cause(s) of the defect or noncompliance condition.

Describe the safety consequence(s) of the defect or noncompliance condition.

CRAFTSMEN CANNOT SPECULATE ON WESCO'S
SAFETY CONSEQUENCES OTHER THAN TO SUPPORT
THIS RECALL EFFORT TO THE BEST OF OUR ABILITY.

Identify any warning(s) that may precede the defect or noncompliance condition.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

CRAFTSMEN HAS LISTS OF PROJECTS, CLIENTS, VEHICLE IDENTIFIERS NECESSARY FOR FULL DISCLOSURE TO AFFECTED CUSTOMERS/CLIENTS AND ARE POISED TO BEGIN NOTIFYING CUSTOMERS IN ACCORDANCE WITH U.S. DOT & NHTSA'S ESTABLISHED RECALL PLANS.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

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***** **IMPORTANT REMINDERS** *****

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.