



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Augusta 28th, 2013

NHTSA Safety Recall: 13V-285
Safety Advisory

SAFETY RECALL NOTICE

Dear: Kathy Spesak
#910228

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Augusta RV, LLC has decided that a defect which relates to motor vehicle safety exists in certain model 2013-2014 Augusta Travel Trailers and Fifth Wheels. As a result, Augusta RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

REASON FOR THIS RECALL

It has been decided Dometic 9100 Power Awnings and Weather Pro Awnings manufactured between February 13, 2013 (306XXXXX serial #) through April 9, 2013 (314XXXXX serial#) and installed on certain Augusta RV vehicles may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked leading to an increased risk of vehicle crash, property damage and/or personal injury

WHAT WE WILL DO

Augusta RV representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the awning motor free of charge. The service and parts required for this corrective action will be provided at no charge to you.

WHAT WE NEED YOU TO DO

Due to this potential condition, Augusta RV is requesting that you DO NOT TRANSPORT YOUR VEHICLE. Please contact your nearest Augusta RV dealer to arrange to have the awning motor replaced. Either an Augusta RV dealer or authorized Dometic service facility will replace the awning motor where the vehicle is located.

IF YOU HAVE QUESTIONS

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if the repairs are not completed on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Augusta RV Customer Service by calling 1-574-848-0200.

If after contacting Augusta RV Customer Service you are still not satisfied we have done our best to remedy this Situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

AUGUSTA RV, LLC
Randy Nielsen
Warranty Dept.

Cc: National Highway Traffic Safety Administration (NHTSA)

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Bristol, In 46507
574-848-0200 / 574-848-0202 fax