

STARCRAFT

903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

September 2013

SERIAL# RECALL#
FIRST LAST_NAME
ADDRESS
CITY, STATE ZIP
COUNTRY

VEHICLE SAFETY DEFECT NOTIFICATION

IMPORTANT

- Certain Starcraft Recreational Vehicles are involved in a safety recall.
- Schedule an appointment with your Starcraft dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign #13V-381

Dear Starcraft Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which relates to motor vehicle safety exists in certain Model year 2014 Comet Camping Trailers manufactured between September 18, 2012 and May 6, 2013. The spare tire bracket mounted on the rear wall is not secured sufficiently and could detach from the wall. If the spare tire bracket detached from the vehicle while it is being driven on the highway, a vehicle crash or injury could result.

The remedy for the affected vehicles is to add a metal strap to secure the spare tire bracket to the wall. If you choose, you may perform this repair yourself or you may have it performed by a Starcraft dealer near you. This repair will be done at no charge to you. The repair will take approximately one hour to complete. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 800-945-4787. If after contacting your Starcraft dealer and Starcraft Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft