



## Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

### RECREATIONAL VEHICLE SAFETY RECALL NOTIFICATION

Safety Recall:

July 29, 2013

Owners Name  
Address  
City, State Zip

VIN Number

Dear Forest River Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc. and its divisions have decided that a defect which relates to motor vehicle safety exists in certain model 2013-2014 Forest River Inc. and division recreational vehicles. As a result Forest River, Inc. is conducting a safety recall. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall: It has been decided Dometic 9100 Power Awnings and Weather Pro Awnings manufactured between February 13, 2013 (306XXXXX Serial #) and April 9, 2013 (314XXXXX serial #) and installed on certain Forest River Division vehicles may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked leading to an increased risk of vehicle crash, property damage and /or personal injury.

What we will do: Forest River representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the awning motor with one supplied by Forest River. The service and parts required for this corrective action will be provided at no charge to you.

"The Two Forests of Forest River... Forming Relationships with Nature"

What we need you to do: Due to this potential condition, Forest River is requesting that you DO NOT TRANSPORT YOUR VEHICLE. Please contact your nearest Forest River dealer to arrange to have the awning motor replaced. Either a Forest River dealer or an authorized Dometic service facility will replace the awning motor where the vehicle is located.

If you have questions: Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if the repairs are not completed on the agreed service date and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Forest River, Inc. Customer Service by calling 1-574-534-3167 or you may contact Dometic at 1-888-447-0003 for more information.

If after contacting Forest River, Customer Service you are still not satisfied we have done or best to remedy this situation, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

Sincerely,

Forest River Customer Service

Cc. National Highway Traffic Safety Administration (NHTSA)