



7805 North SR 9
PO Box 130
Howe, IN 46746

Ms. Cynthia Glass
General Engineer, RMD
US DOT/NHTSA
1200 New Jersey Ave, SE
Washington, DC 20590

Ms. Glass,

In response to the information request for EQ 13-004, the 24 defective awnings that Cruiser RV purchased from Dometic Corporation were installed and shipped on units that went to Australia. Dometic will be working directly with that dealer to correct the issue. All replacements of the recalled awnings will take place in Australia and is currently being handled.

Should you need further information please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Chad Olinger".

Chad Olinger
Cruiser RV, Service and Warranty Manager

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