



Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430  
201-818-8295

September 3, 2013

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, SE  
Washington DC, 20590

**Subject: NHTSA Campaign Number 13V-340/Jaguar Safety Recall J030 – XK Convertible Switch – Dealer Communications**

Dear Ms. Lewis:

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC, is submitting the following dealer communications sent to our dealers regarding the above mentioned campaign.

- XK Supplementary Information - Roof Switch - JSA 18 02 30 991
- Service Alert – JA13RE-01

Sincerely,

James C. Patterson  
Safety Compliance Engineer  
Jaguar Land Rover North America, LLC

Attachments



# **XK**

## **SUPPLEMENTARY INFORMATION**

The following information replaces that which is in the XK Owner's Handbook.

**Publication Part No. JSA 18 02 30 991**

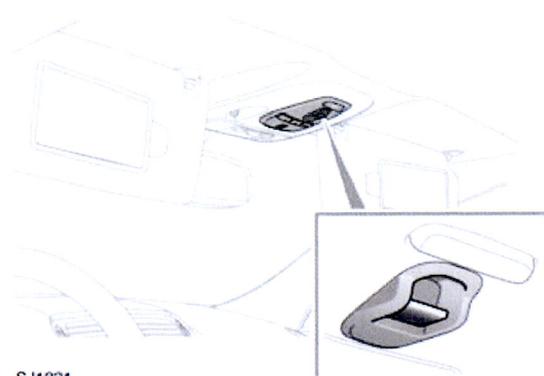
## REAR QUARTER WINDOWS

### **⚠ WARNING**

To prevent accidental operation, never leave the Smart Key in the vehicle if children or animals are also left in the vehicle.

### **NOTICE**

Any ice must be removed from the windows prior to operation.



SJ1831

Rear quarter window switch (convertible only).

To operate the windows independently of the convertible roof when the convertible roof is closed:

- Press the convertible roof switch in the overhead console for less than a second and the rear quarter windows will fully open.
- Pull back on the switch and hold and the rear quarter windows will raise as long as the switch is held.

**Note:** When the convertible roof is opened, the rear quarter windows are automatically lowered and cannot be operated until the roof is closed. When the roof is closed, the rear quarter windows raise automatically.

## OPENING THE CONVERTIBLE ROOF

### **⚠ WARNING**

Before opening or closing the convertible top, ensure that no occupants have any part of their body in a position where it could be trapped.

### **⚠ WARNING**

Do not attach or position items on, or close to, the Rollover Protection Device covers or tonneau panel (convertible roof cover panel) which could interfere with the operation of the Rollover Protection Devices or be propelled inside the vehicle causing injury to the occupants.

### **NOTICE**

Do not attempt to operate the convertible top at temperatures below 5°F (-15°C). This may cause damage to the fabric.

### **NOTICE**

If the convertible top is operated above 15 mph (24 km/h), there is a risk of damage to the convertible roof.

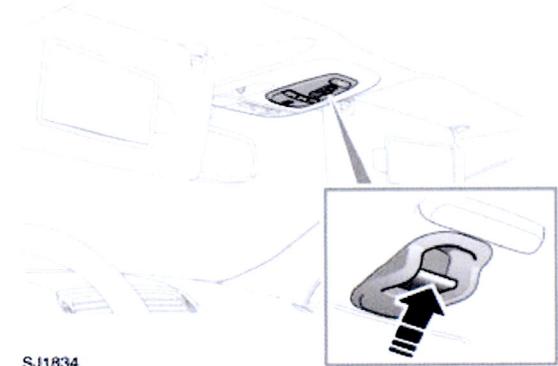
### **NOTICE**

Do not attempt to open the convertible roof manually, as damage to the linkage mechanism may occur.

**Note:** The convertible roof will not operate unless the luggage separator is correctly located in the deployed position in the luggage compartment (see **LUGGAGE SEPARATOR** in the XK Owner's Handbook) and that the luggage compartment lid is firmly closed.

**Note:** Do not press the engine START/STOP button during the opening or closing of the convertible roof. The convertible top will stop opening/closing and will have to be manually re-set, see **CONVERTIBLE ROOF MANUAL RE-SET** in the XK Owner's Handbook.

**Note:** Check that there is nothing in the rear area which could interfere with the convertible roof when folding down, e.g. ensure that the battery cover trim is fitted and secure.



SJ1834

The power operated convertible roof and rear quarter windows, are controlled by the switch located on the overhead console. The ignition system must be on. The roof will latch and unlatch automatically.

The top can be operated at speeds below 15 mph (24 km/h). However, for safety it should not be opened or closed when the vehicle is being driven.

1. Make sure that the ignition is on.
2. Make sure that the luggage separator in the luggage compartment is in the fully deployed position. If it is not positioned correctly the proximity switches will not operate and the convertible roof will not open.
3. Press and hold the switch (do not release the switch until the roof is fully open).

The rear quarter windows open, an audible warning sounds and the top unlatches and starts to move. The tonneau closing panel opens and the front windows fully open (to close the windows, press the door window switch).

# Convertible roof

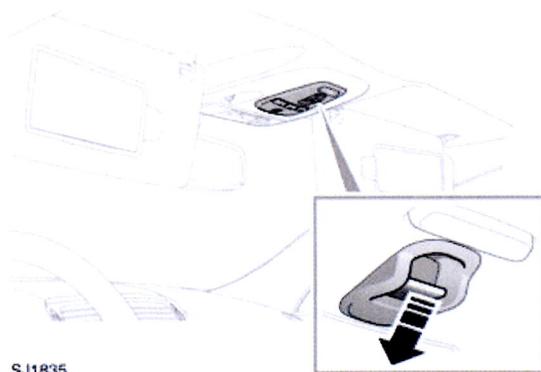
**Note:** If the convertible roof ceases to operate while opening, see **CONVERTIBLE ROOF MANUAL RE-SET** in the XK Owner's Handbook.

4. When the roof is fully open, the audible warning sounds again. The tonneau closing panel is fully automated and encloses the convertible top in the stowed position.
5. Release the overhead console switch.

**Note:** If at any period during the convertible top opening sequence the switch is released, all movement of the convertible top will cease.

**Note:** If at any period during the convertible top closure sequence, the switch is released, all movement of the convertible top will cease.

## CLOSING THE CONVERTIBLE ROOF



With the ignition on:

- Pull back and hold the overhead console switch. Do not release the switch until the convertible roof is fully closed and latched and, if required, the rear quarter windows and front door windows are fully closed.
- If the front windows are in any other position than fully down, they will retract to the fully down position on pressing the closure switch.
- When the roof is fully closed and latched, the rear quarter windows will close, followed by the front door windows returning to the fully closed position.



## Non-Compliance Recall J030 - Update

30-AUG-13 | No.: JA13RE-01 | Section: RECALL | Market: CAN / USA

Please be advised that Non-Compliance Recall J030, as previously stated in Service Bulletins 7-072CAN and 7-072USA, requires all 2011-2014 model year Jaguar XK Convertible vehicles within the VIN range B42168-B53946 be withheld from sale or onward distribution due to a non-compliance issue relating to the operation of the power windows when using the convertible roof switch.

In order to rectify this non-compliance, the convertible roof switch will be replaced with a revised design. This convertible top switch is mounted in the overhead console. The rectification process will include replacement of this overhead console / convertible roof switch assembly.

The revised component is currently in the process of being procured; however, based on current lead times, the expected availability in the latter part of September, 2013.

A further communication will be sent, once the necessary parts are ready for distribution, detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar apologizes for any inconvenience this may cause.